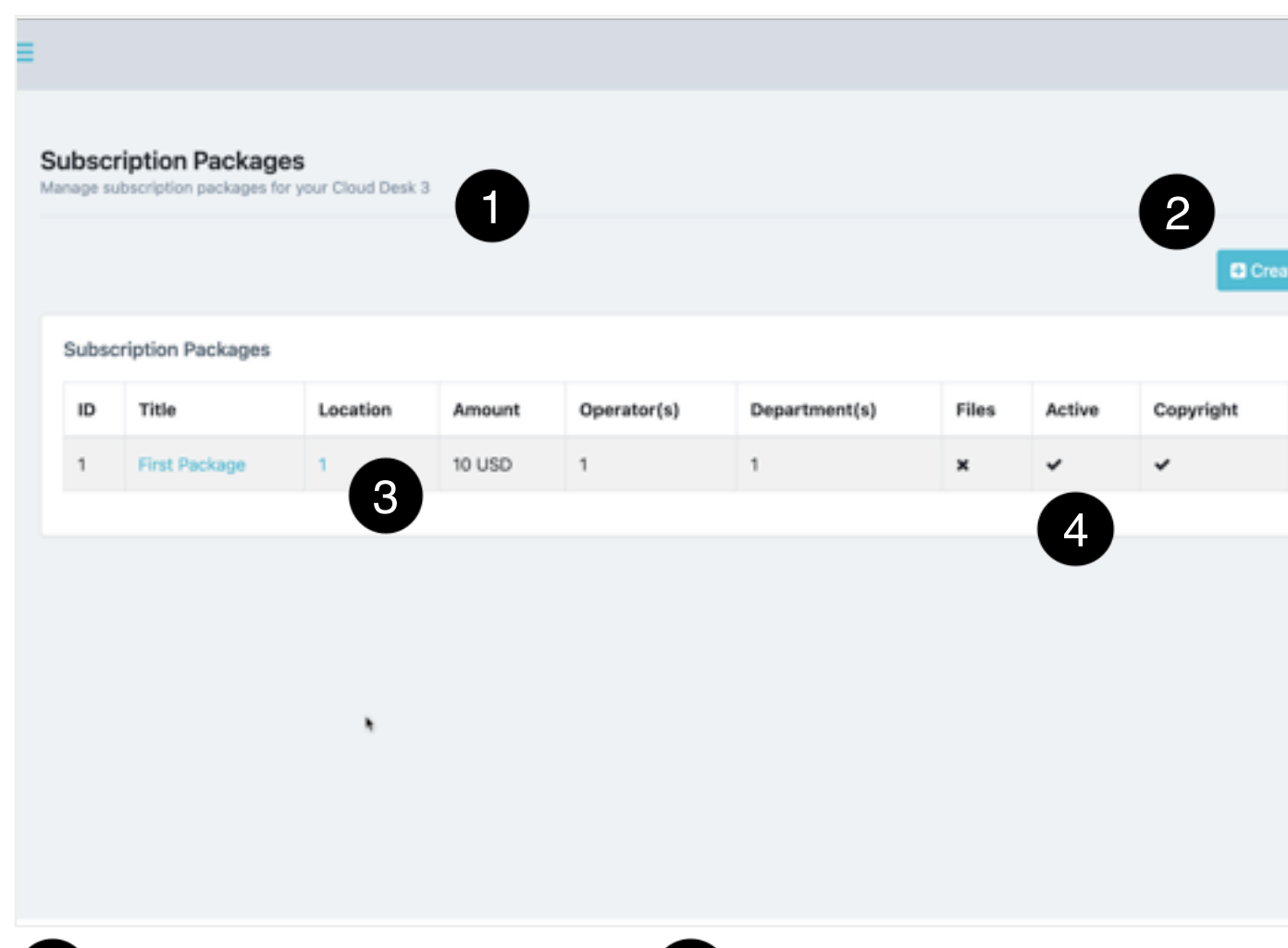


14. Packages

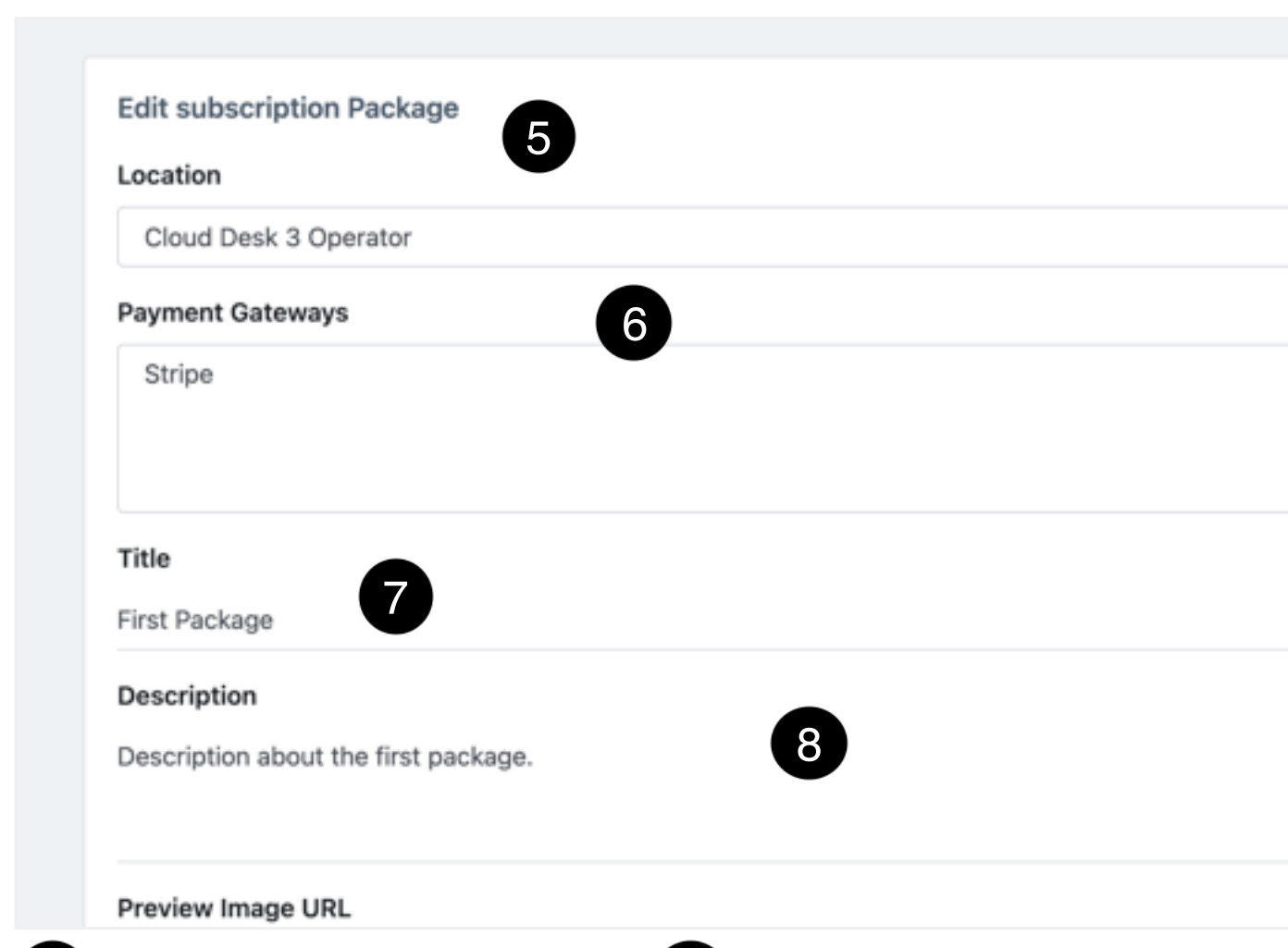
The packages are here for purchasing access to different areas.



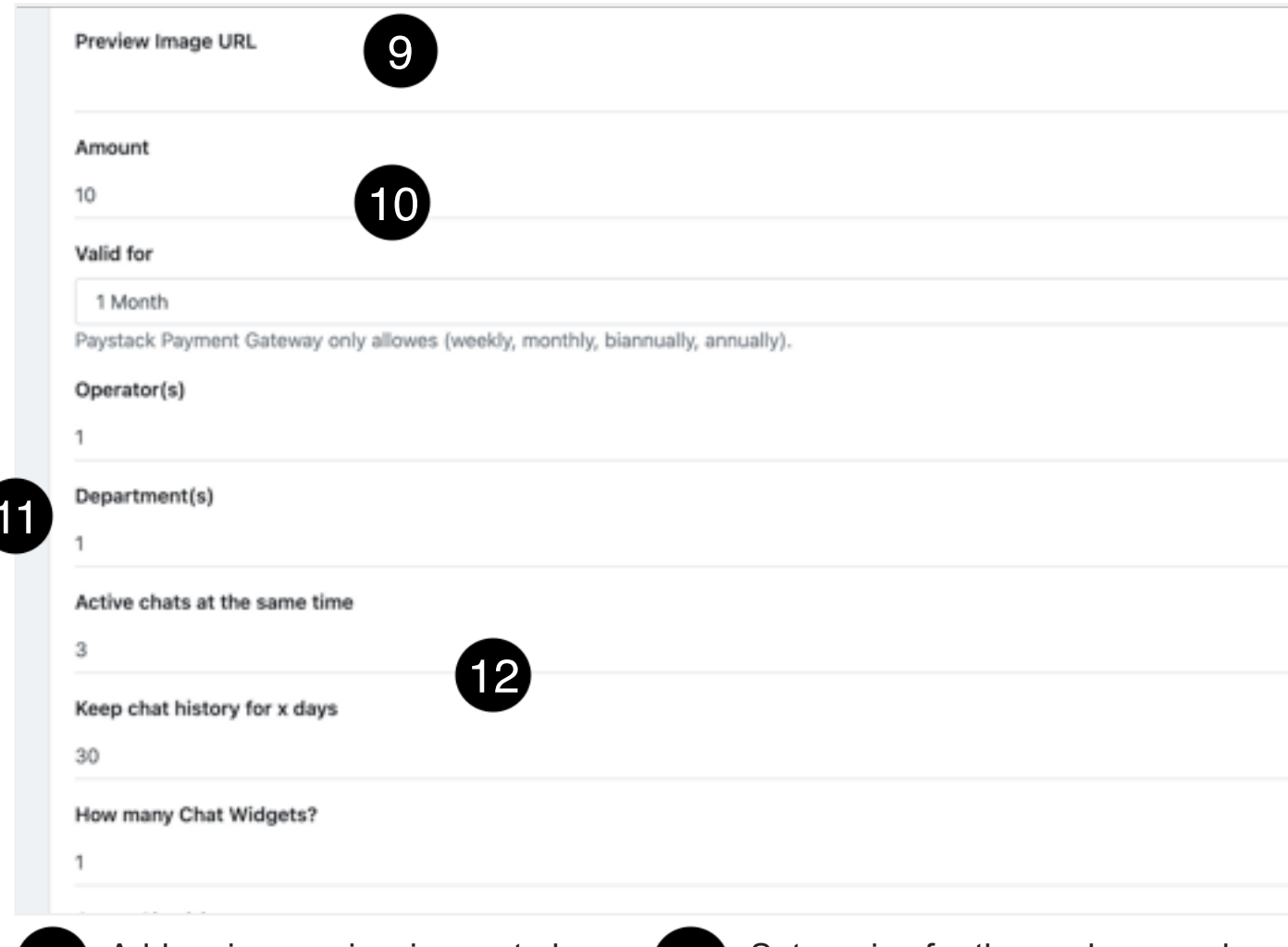
- 1 All created packages for your clients to sign up are listed here.
- 2 You can create new packages by clicking on the blue “Create Package” button.
- 3 The table will show all created packages and with a click on the title or edit button you can manage the packages.
- 4 Most important informations about a package is displayed right in the table itself.

14.1 Manage Package

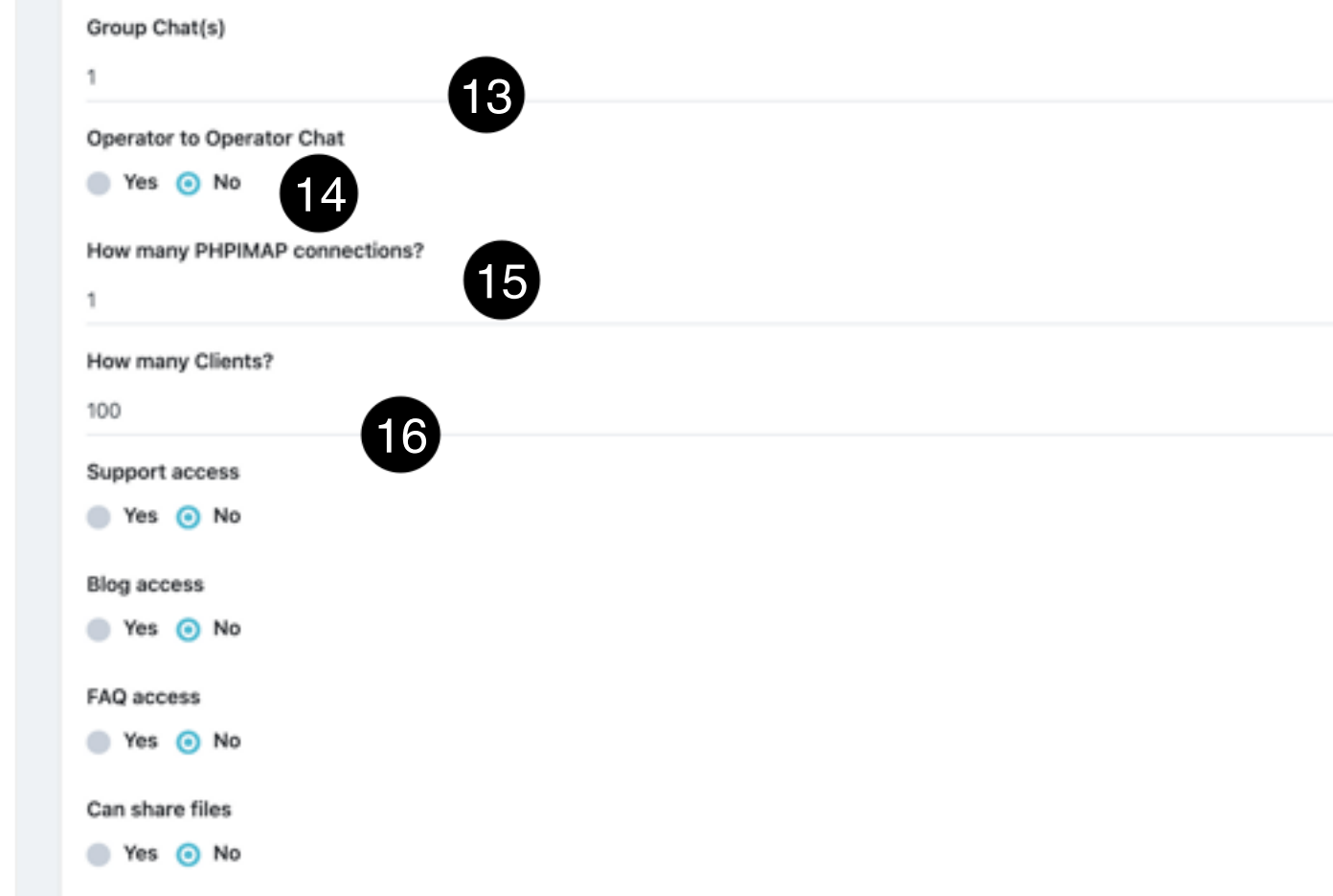
The form that manages packages.



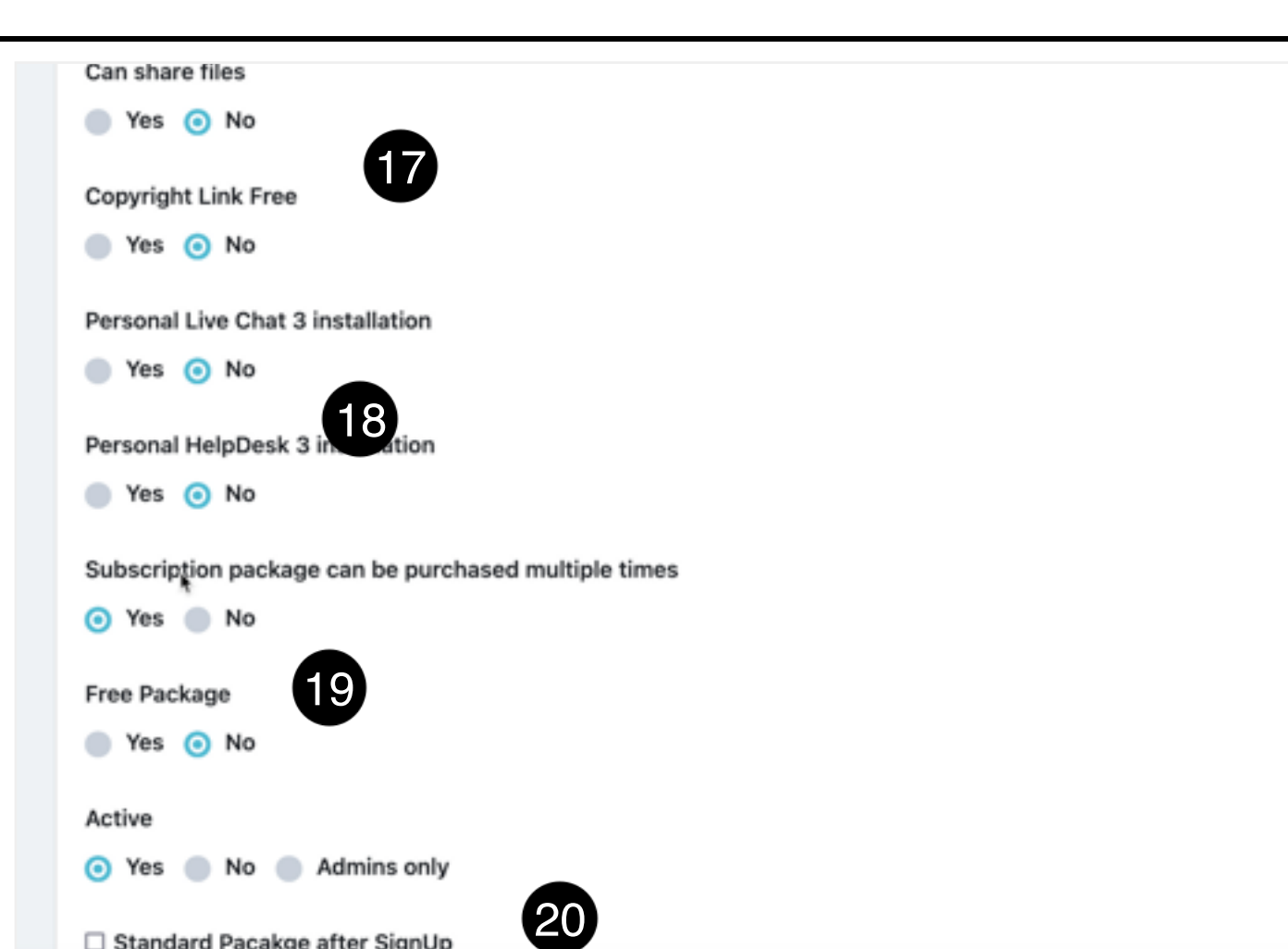
- 5 Select a location where the package is available for purchase.
- 6 Select the payment gateways you have setup previously (see section 12). You can select multiple gateways by pressing and holding your control key.
- 7 Set a catchy title so your customers know what they purchase.
- 8 Add a detailed description so they know what they get when they purchase this package.



- 9 Add a nice preview image to have the package nicely displayed in the online shop.
- 10 Set a price for the package and how long it is valid for.
- 11 Set how many operators and departments they get within that package.
- 12 Set other stuff like: how many active chats at the same time, how long we keep the history and so on...



- 13 How many group chats he can setup and use.
- 14 Is the operator to operator chat and the group operator chat available.
- 15 How many PHP IMAP connection the client can setup (Email to Ticket connections).
- 16 The numbers of clients that can be registered within this client account.



- 17 General use of the Support, FAQ, Blog, Files and so on area.
- 18 Will this package give access to a LC3 or HD3 installation. Usually this is always NO.
- 19 Set if this package can be purchased multiple times or just once and if it is a free package or not.
- 20 You can also set one package to be standard after register a new account. If set so the Trial will be overwritten.