

3. Dashboard

Cloud Desk 3 - Administration Panel Dashboard explained.

The screenshot shows the Cloud Desk 3 Administration Panel Dashboard. On the left is a dark sidebar with navigation items: Dashboard, Tickets / News, Clients, LC3 Clients, HD3 Clients, Locations, Admins, Settings, Phrases, Subscriptions, Prices and Gateways, Coupons, Packages, and Maintenance. The main content area is light gray and contains several sections:

- 1 Statistics:** A card titled "Statistics" with the subtitle "Live chat metrics for your Cloud Desk 3 Server". It displays six metrics in a 2x3 grid:
 - 2 Total clients (people icon)
 - 0 LC3 Clients (speech bubble icon)
 - 0 Unconfirmed accounts (person icon)
 - 0 HD3 Clients (credit card icon)
 - 1 Locations (globe icon)
 - 0 Total income (dollar sign icon)
- 2 New Clients:** A table with columns "ID", "Username", and "Email". It lists two clients:

ID	Username	Email
2	testclient	te...
1	jerome	ja...
- 3 New Tickets:** A table with columns "ID", "Username", "Subject", and "Content". It lists one ticket:

ID	Username	Subject	Content
1	testclient	Subscription Package	Hi, I just sign up and I would like to buy one of the subscrip...
- 4 Subscriptions:** A blue banner at the bottom of the dashboard stating "No subscriptions purchased so far."

1 Live Statistics about how many confirmed and unconfirmed clients, total LC3 / HD3 accounts, total locations and total income.

2 The newest clients that have signup or you have created (see section 5).

3 Open support requests from your clients sent from their account. Simply click on the subject line to reply to them.

4 This will show the latest purchased packages or subscriptions.