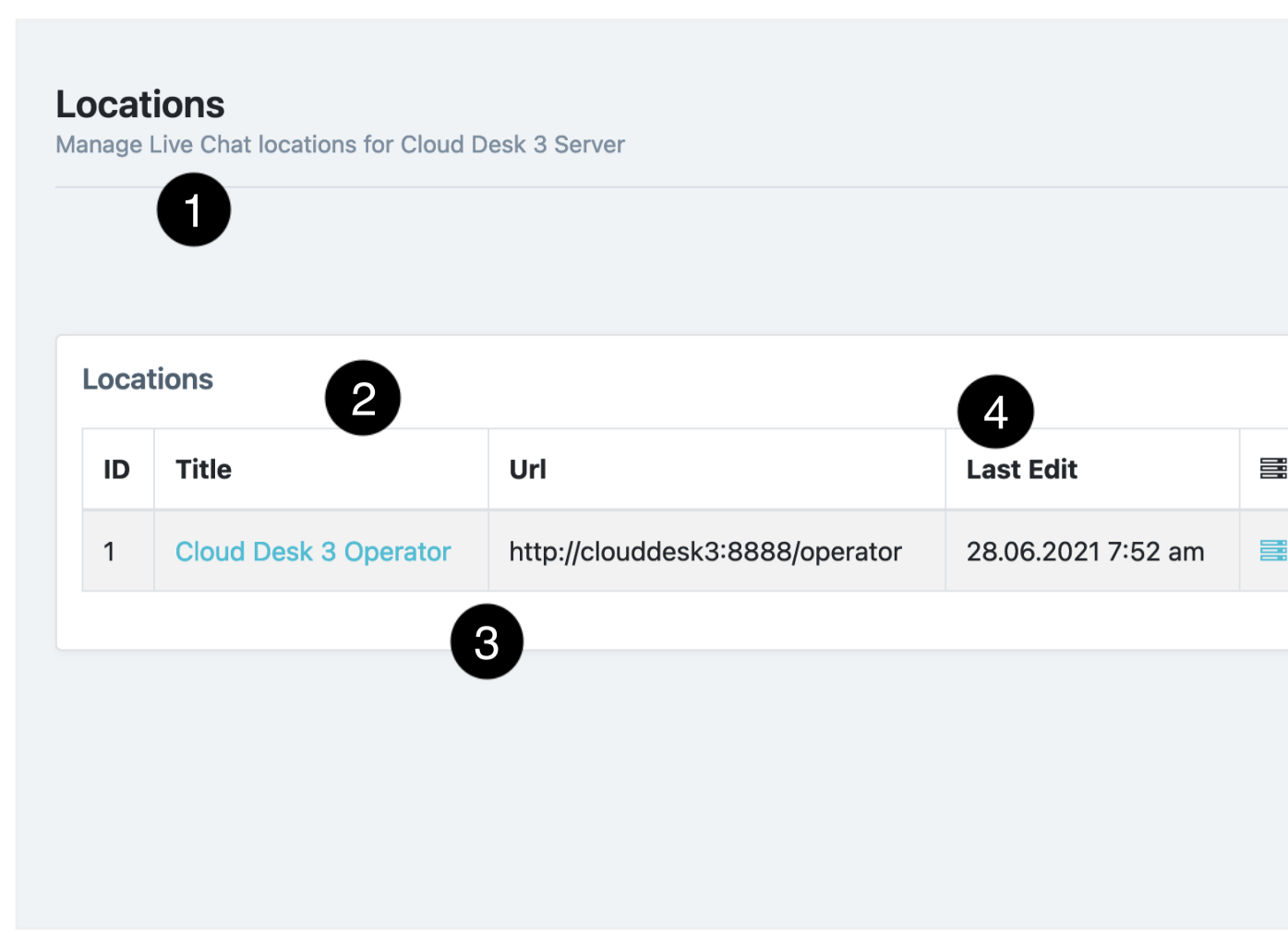
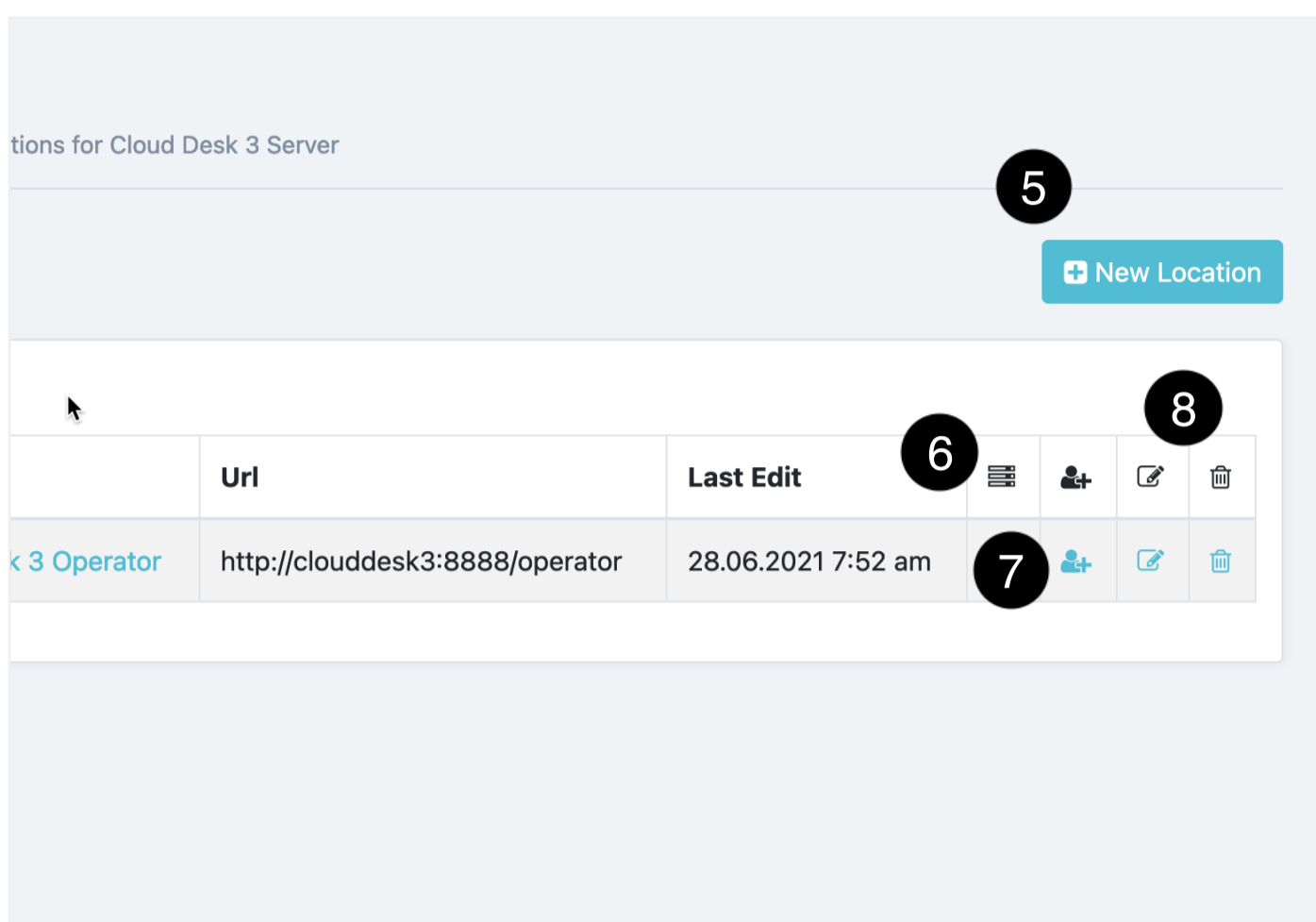


# 7. Locations

The heart of Cloud Desk 3



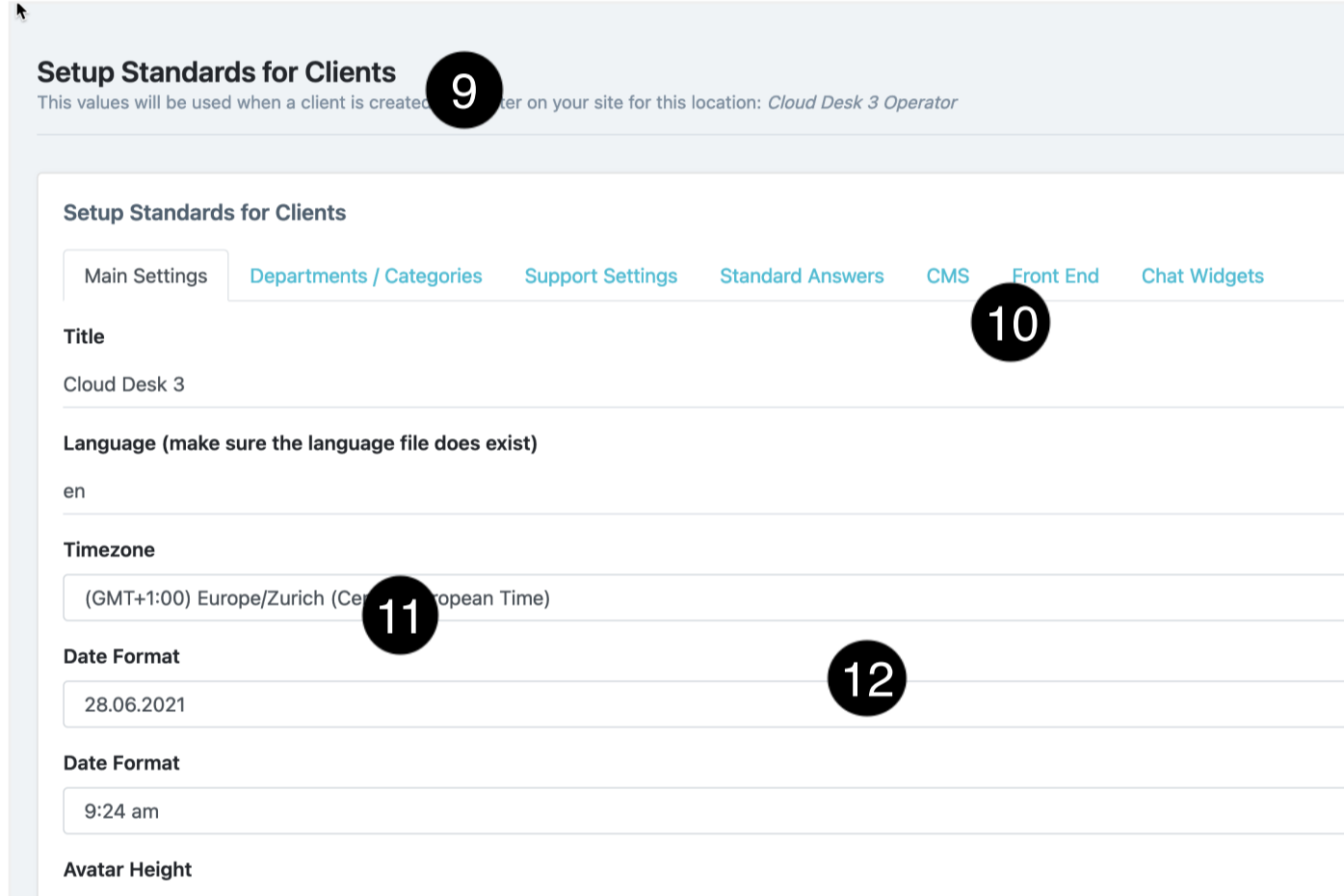
- 1 All locations are shown here. This is the heart of Cloud Desk 3. You can setup multiple locations in different data centres around the world. To offer the best service to your clients.
- 2 All locations are shown in the table. You can click on the title to edit a location.
- 3 The URL to your support server, make sure to have only one location setup per server.
- 4 The “Last Edit” shows you the date when the location has been edited last.



- 5 You can add a new Location with the blue “New Location” button.
- 6 After setup your location make sure to click on the “Server” icon to check if we can connect to this location. You will see a success or error message.
- 7 Click on the settings icon for this location to setup title, timestamp, timezone and other phrases for this particular location (see below for more information).
- 8 The edit and delete button is self explained.

## 7.1 Location Settings Page

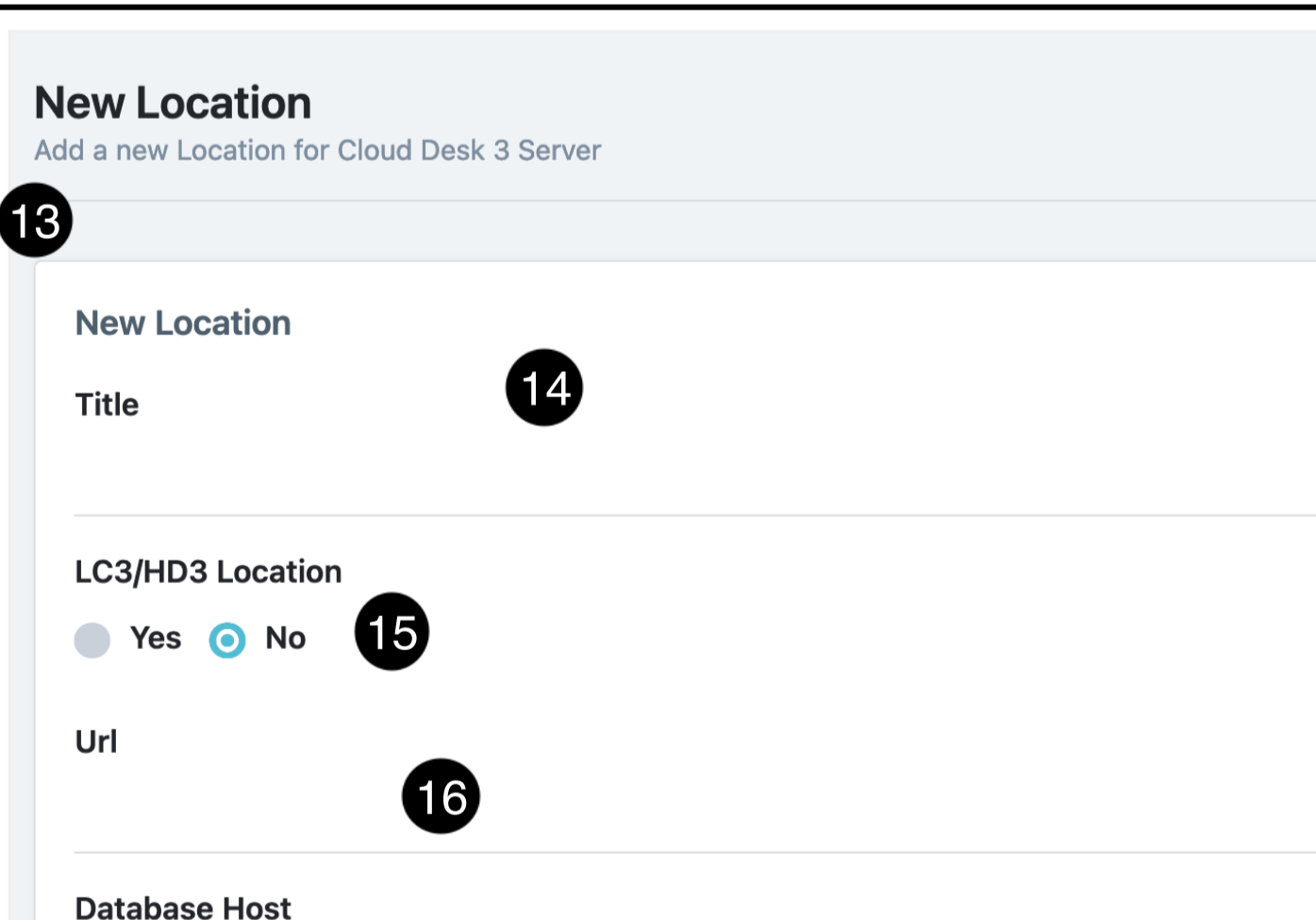
Each location can be setup regarding to the GEO Location.



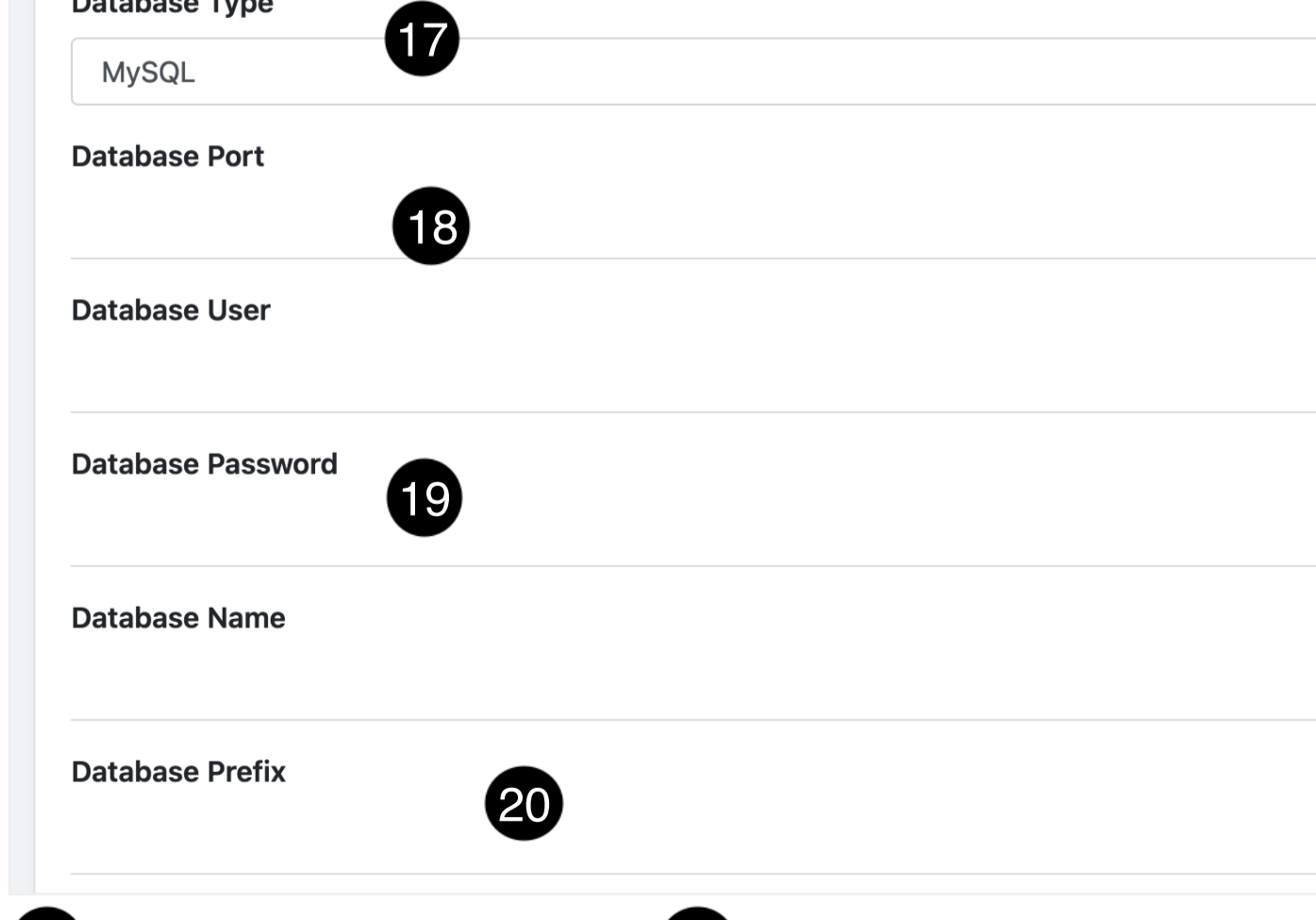
- 9 The standard for clients register on this location, to get here see number 7.
- 10 The tabs that will give you all the options to setup for your clients when they register and sign up for this location.
- 11 All fields should be self explained. Make sure to check them all and change them to suit your needs.
- 12 Please note changing fields will only have an effect on new clients. Existing clients have the settings before the change. Of course they can change with their login.

## 7.2 New Location

Add a new location by clicking on the “New Location” button.



- 13 The new location form should be self explained, however there are a few things that are important.
- 14 The title of your location. Choose a title that is easy to recognise where and how it has been setup.
- 15 Is it a LC3 or HD3 installation? See section 6 for more information. By standard it is not a LC3 and HD3 installation.
- 16 The URL where your support server is installed. It is important that it points to the operator panel. For example: https://www.yourdomain.com/operator



- 17 Select the type of your database, usually MySQL or MariaDB. MySQL: 5.6 or higher MariaDB: 10 or higher
- 18 The database port, usually it is 3306.
- 19 Database user, password and database name needs to be filled in the field. Important that is your support server database information.
- 20 The database prefix is by standard cd3\_. In case you changed it you will need to add it accordingly.