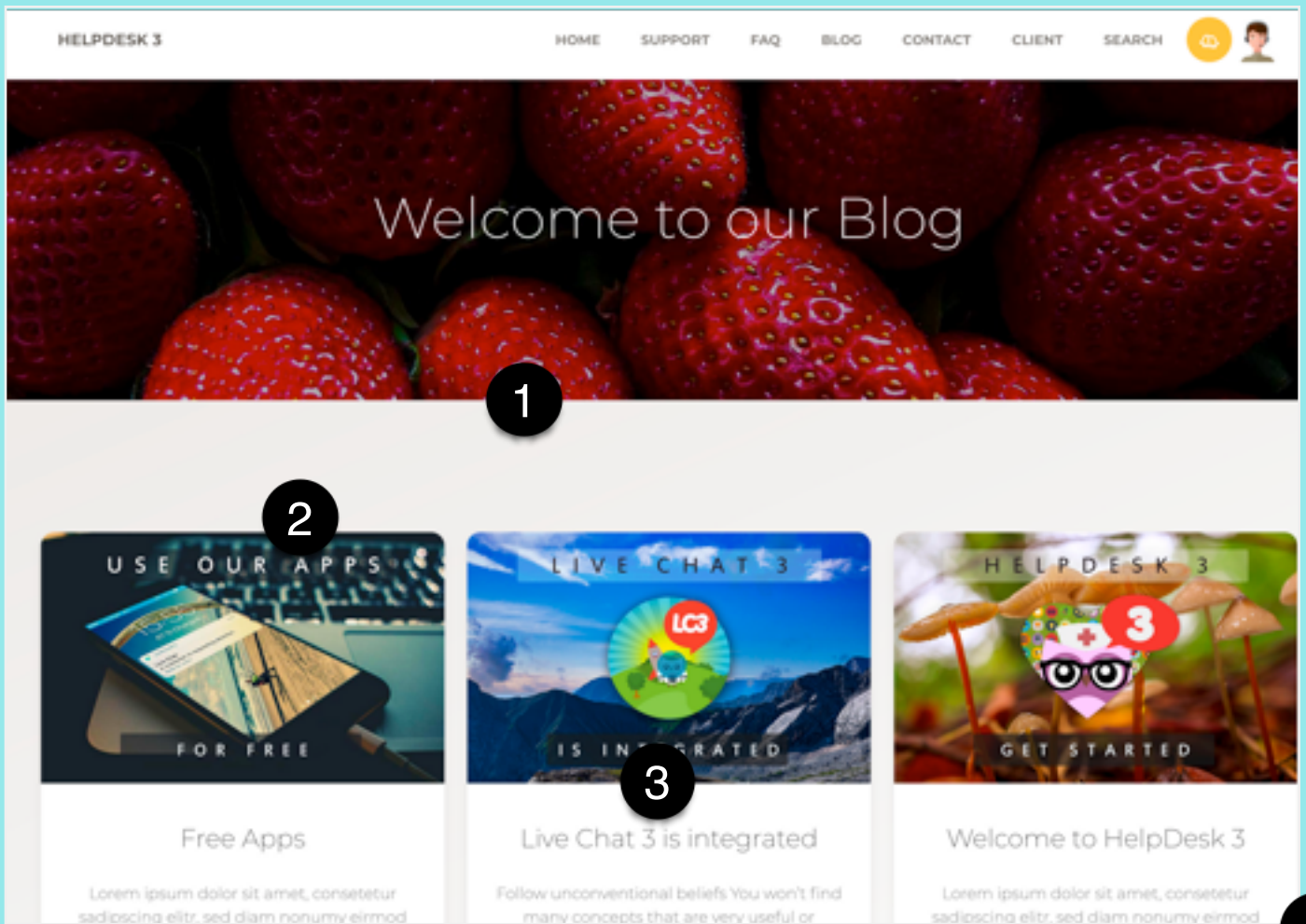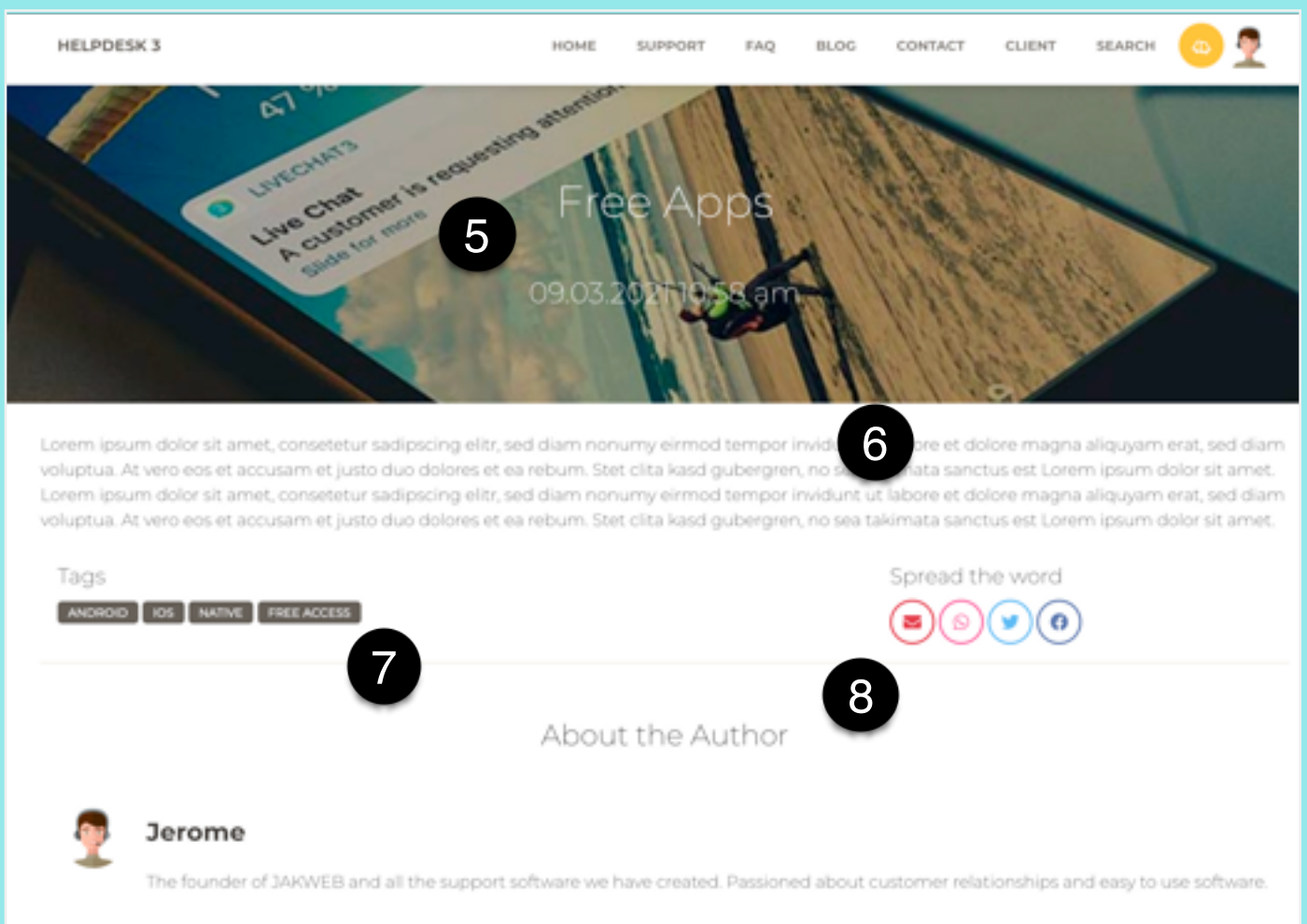# 9. HelpDesk 3 - Blog

1 The blog area is here for the site owner to publish any news or useful information about their business.

2 All blog articles are shown in the main area. The look and feel can be different depend on the selected template.

3 The title of the blog article.

4 A short description about the blog article.
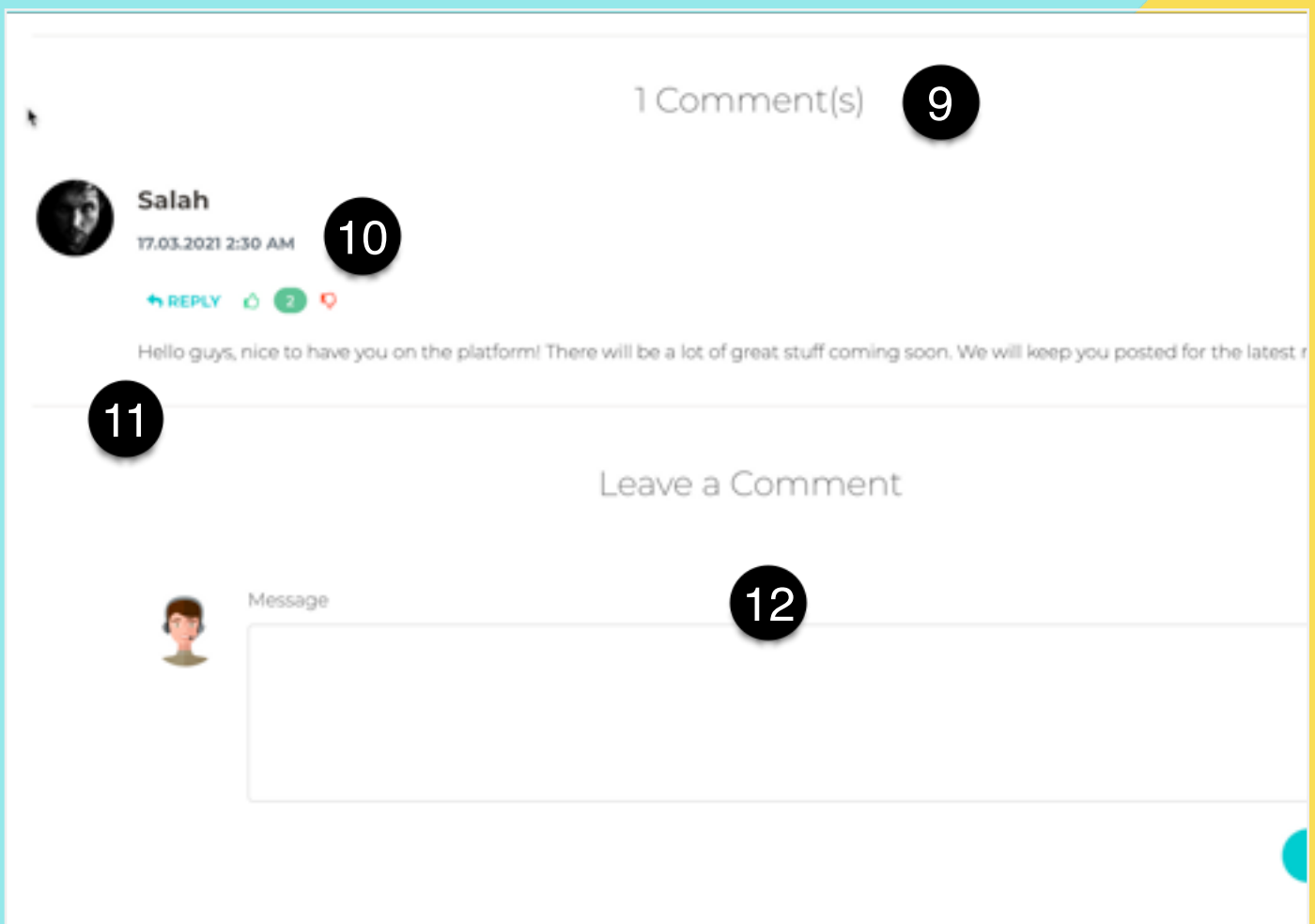
The Blog Article

5 The blog article header will show you the blog title and the date the blog has been created.

6 The blog article itself with all the glory. Text, Images, Videos all is possible.

7 Tags will help to find the article easier in the search and of course boosts search engine optimisation.

8 About the Author will show you who created the blog article and tells you a little about the author himself.

9 Comments can be turned on or off for each individual blog article.

10 Comments are shown with the client or operator name, the avatar, date and of course the comment itself.

11 You can rate each comment or directly reply to a comment.

12 The comment textarea field is used to leave your own comment.