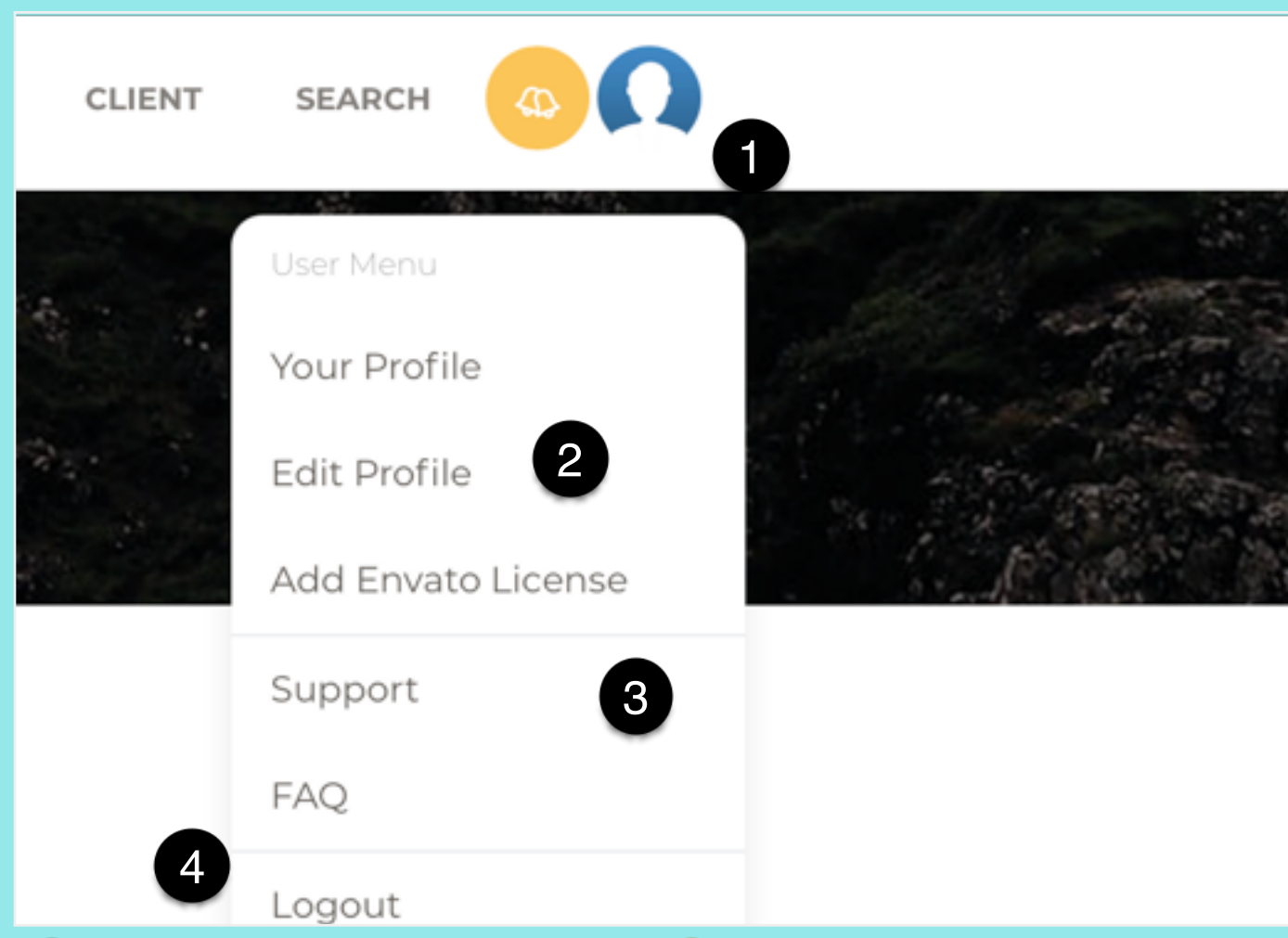
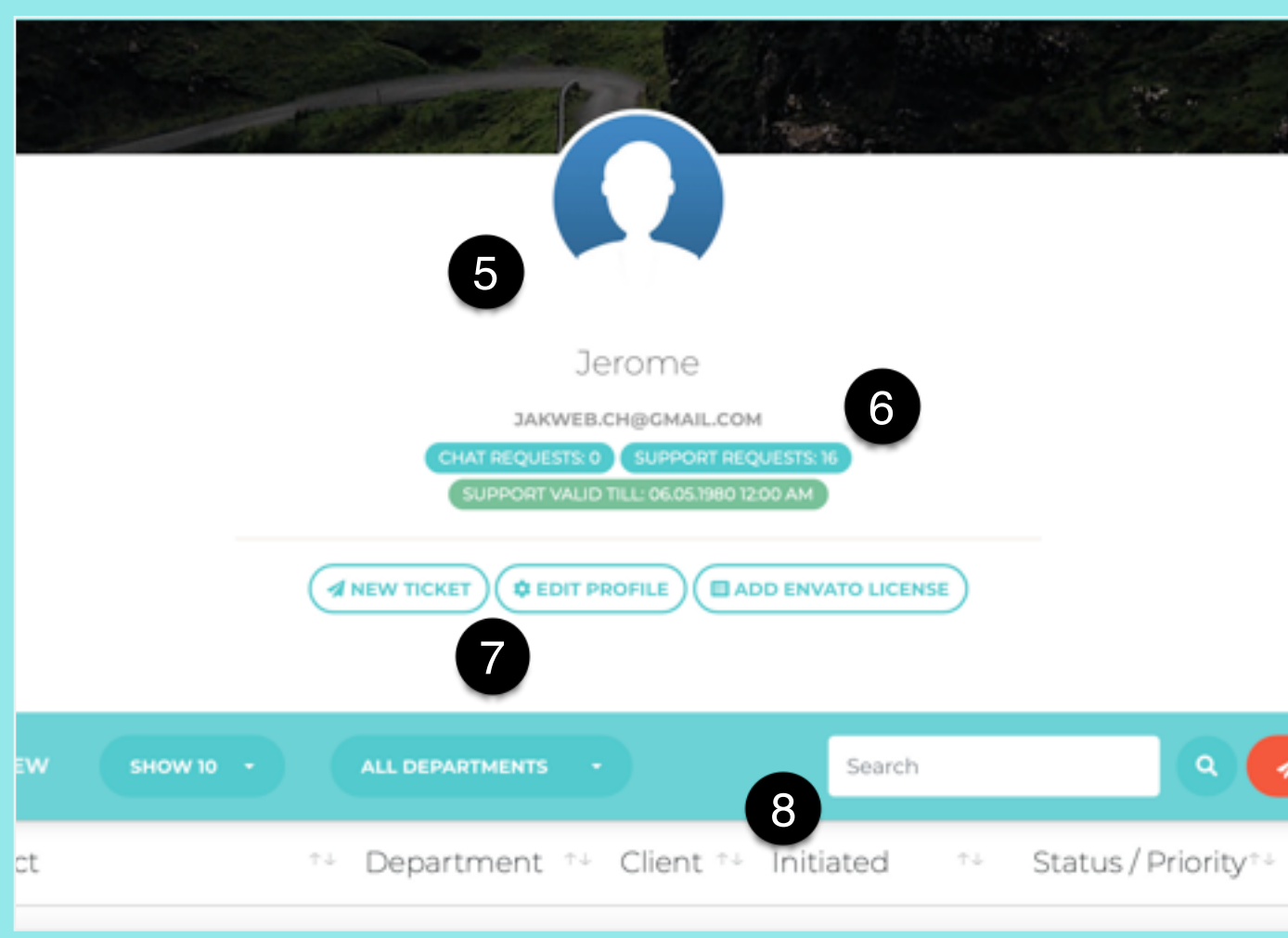


## 4. HelpDesk 3 - Client Profile



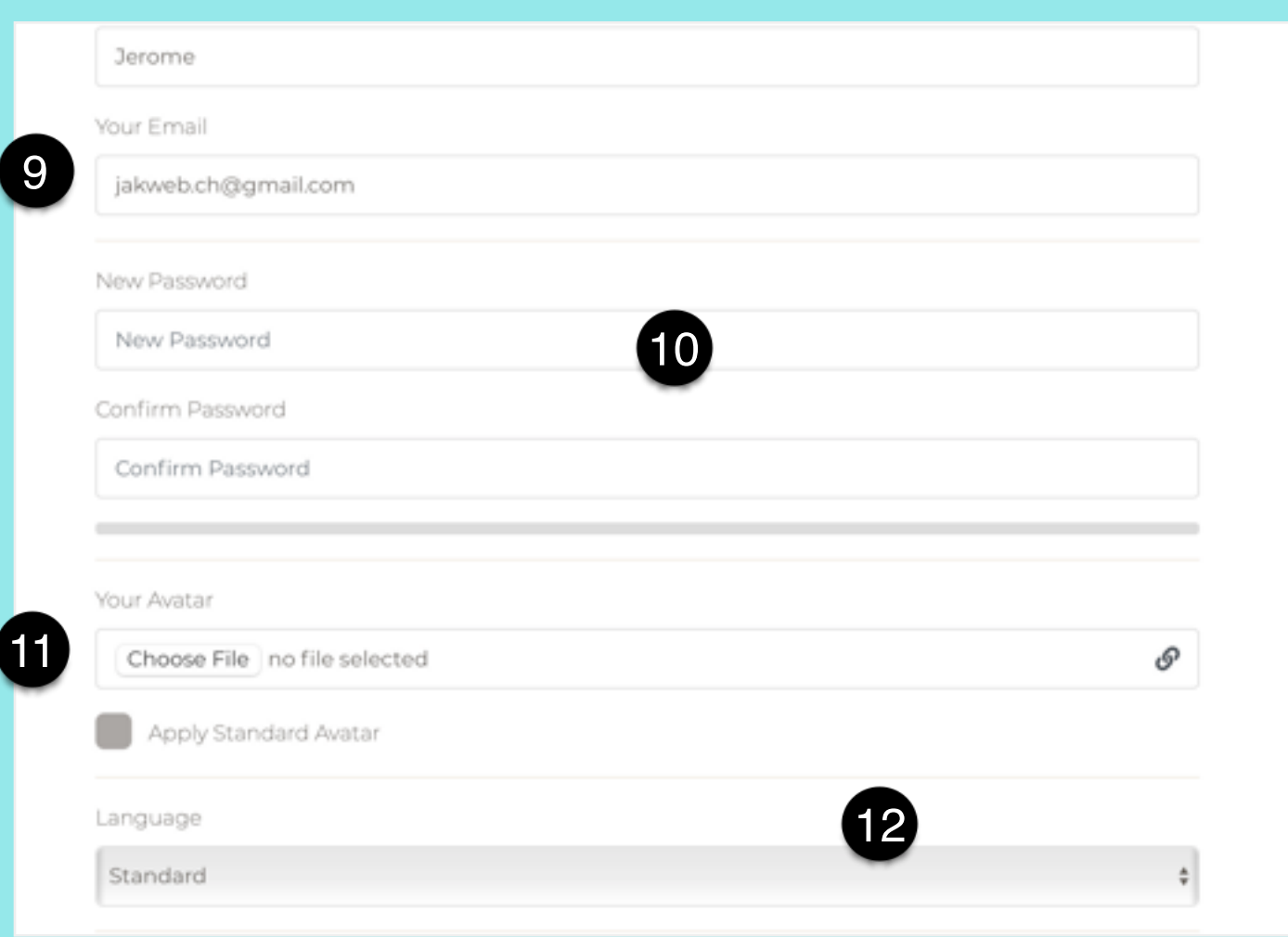
- 1** You can open the client menu by clicking on your avatar icon on the top right. In case you did not upload your own image a standard one is shown.
- 2** Quick access to all client areas. Your profile, Edit Profile and (if enabled from the site owner) your Envato Licenses.
- 3** Quick access to the support and FAQ area. Please note that some features can be disabled and not shown in the menu.
- 4** Like to end your session? Click on the “Logout” link to destroy your session and get logged out.

## Your Profile



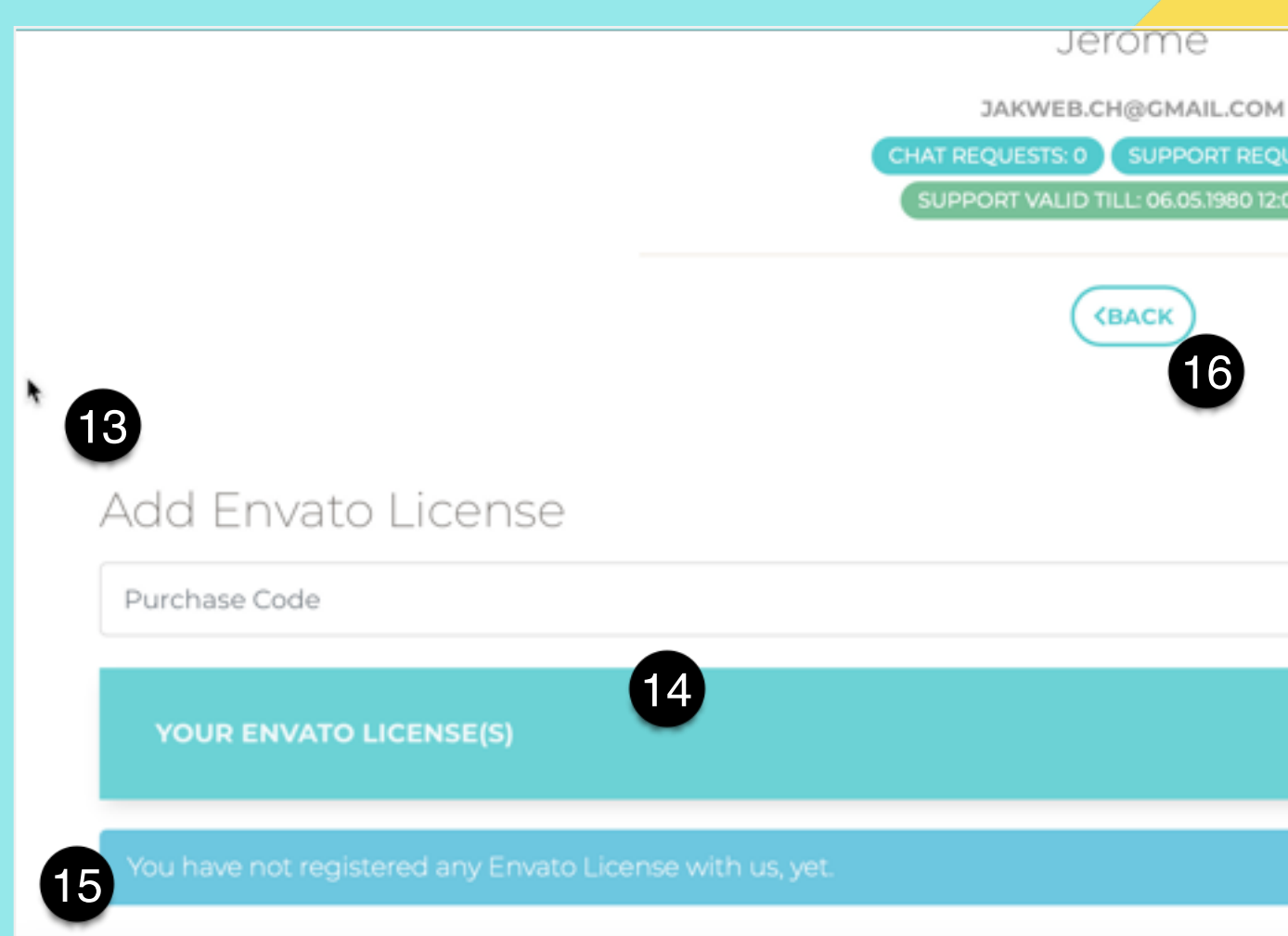
- 5** Your profile and your custom images (if already uploaded) are shown on top.
- 6** Small statistics about your profile are shown below your image, name and email address.
- 7** Quick access buttons to following areas: New Ticket, Edit Profile and Add Envato License (if feature is turned on from the site owner).
- 8** Below you will find all the support requests you have created.

## Edit Profile



- 9** Change your information by entering something new into the input fields.
- 10** Changing your current password by entering your new password into the input field. You will need to confirm your new password by entering it again in the field below.
- 11** Upload your own image with the build avatar upload feature. It is always nice to see a face when providing support.
- 12** Change the language of the system to your preferred one. Please note that most custom content will be still shown in the original language of the site owner.

## Envato License



- 13** When the site owner has this option enabled you can enter your purchased product from the site owner.
- 14** All Envato license(s) will be listed here. You can add more than one license.
- 15** In case there is no license added you will see this message: “You have not registered any Envato License with us, yet.”
- 16** With the “Back” button you go back to your profile.