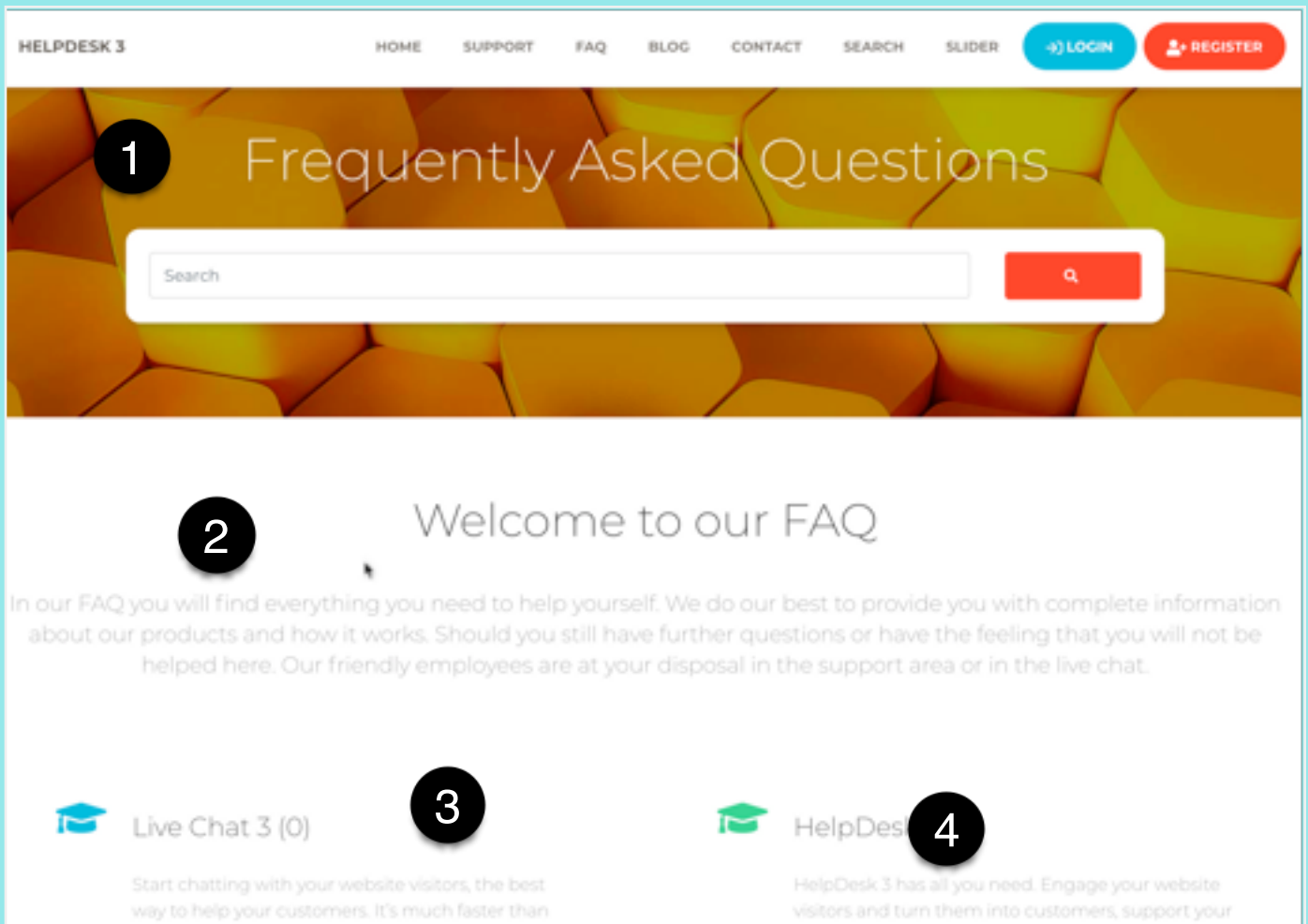


7. HelpDesk 3 - FAQ Area

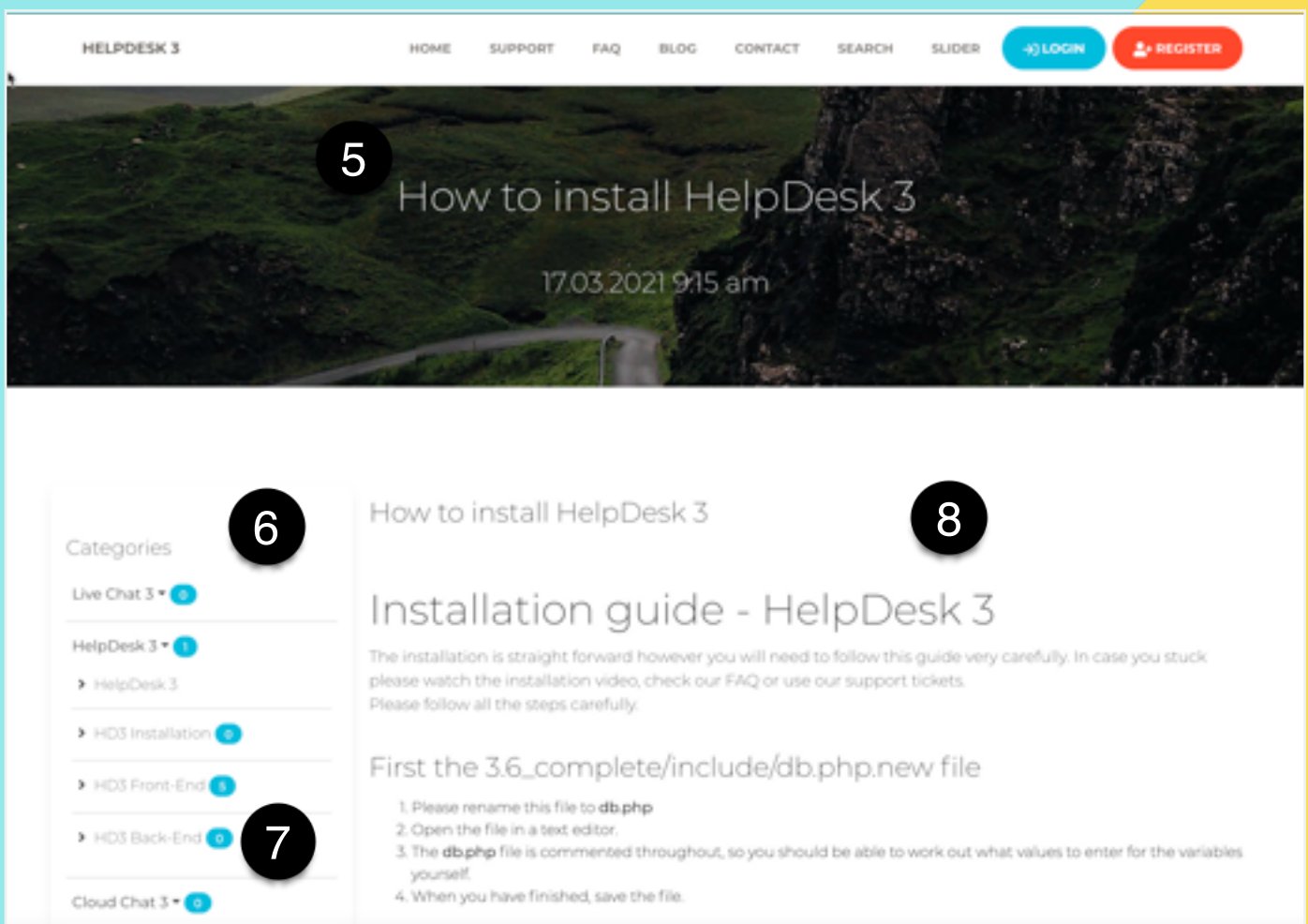


1 The FAQ Area can now be customised to the very last bit. The header can have a search input field if you wish so. Please check the front end admin guide.

2 The title and description can be set by you and will help your website visitors to know what to expect in your FAQ area.

3 The category view list (can be changed of course) shows all created and available categories from your FAQ area.

4 FAQ articles will also be shown when opening a new support request. This way your customer can find help immediately and preventing support requests.



5 The FAQ Title and date of creation is shown in the header.

6 All FAQ Categories are shown in the sidebar (depend on theme) with numbers on the side how many articles it contains.

7 The category which the FAQ article belongs is open in the tree view.

8 The article itself is on the right hand side (depend on theme). It has all necessary styling options, embed videos and code view.