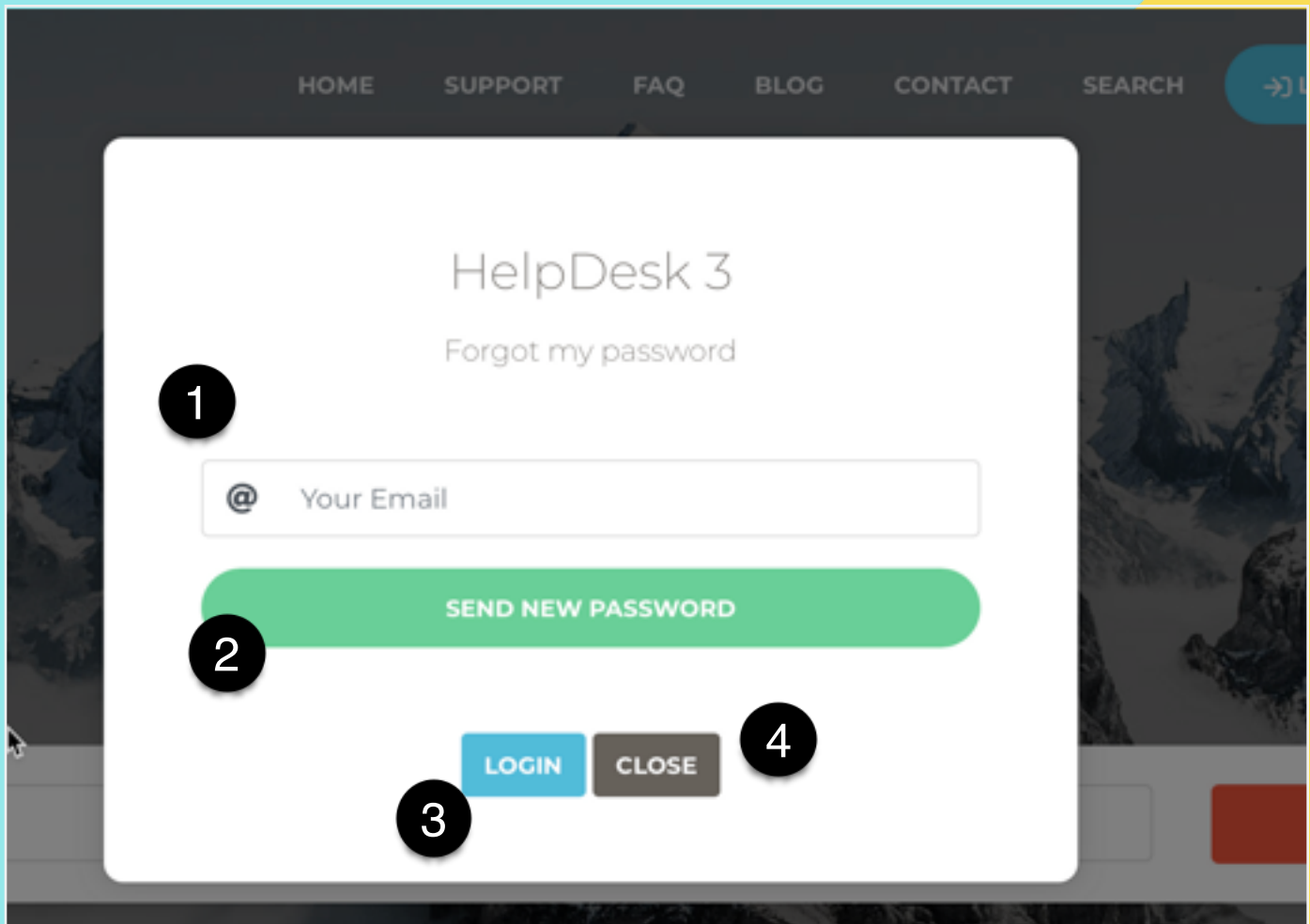


3. HelpDesk 3 - Forgot Password



1 The forgot password modal window contains one input field. Enter your email address to start with the password recovery.

2 The big “Send new Password” button will start the password recovery process. Check your email INBOX or SPAM folder.

3 Do you remember the password? Click the “Login” button to open the login modal window (see number 1).

4 You can “Close” the modal (popup) window by clicking on the “Close” button or by clicking on the outside area of the modal window.