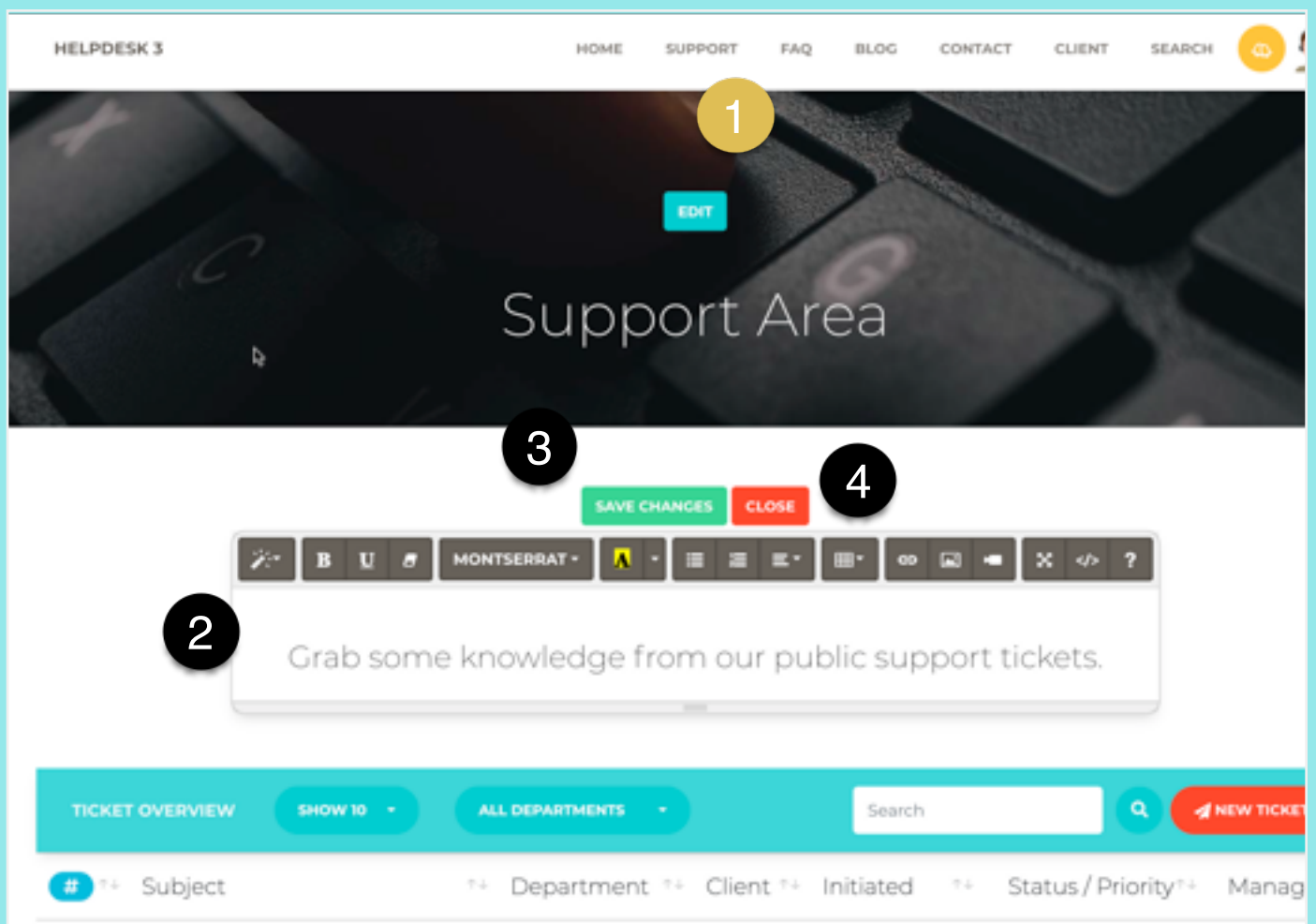# 10. HelpDesk 3 - Front End Admin

1 When you logged in as a "Front End Admin" (permission can be set in the operator panel). You see "Edit" buttons on various locations.

2 By clicking on a "Edit" button (see number 1) the rich text editor will open and give you the option to edit this area. Everything is possible.

3 The "Save Changes" button will save the content you have added / changed or removed. It will show immediately after automatically refreshing the page.

4 The "Close" button will ignore and not save any changes you made. It will close the editor and refresh the page automatically.

5 The rich text editor bar will give you all the options you need.

6 The content you have already written is shown in the big content area.

7 There are short codes available for each template for the business template it is: {searchblock}, {supportnew}, {faqnew}, {blognew}, {contact}

8 You have also the option to full screen and code view.