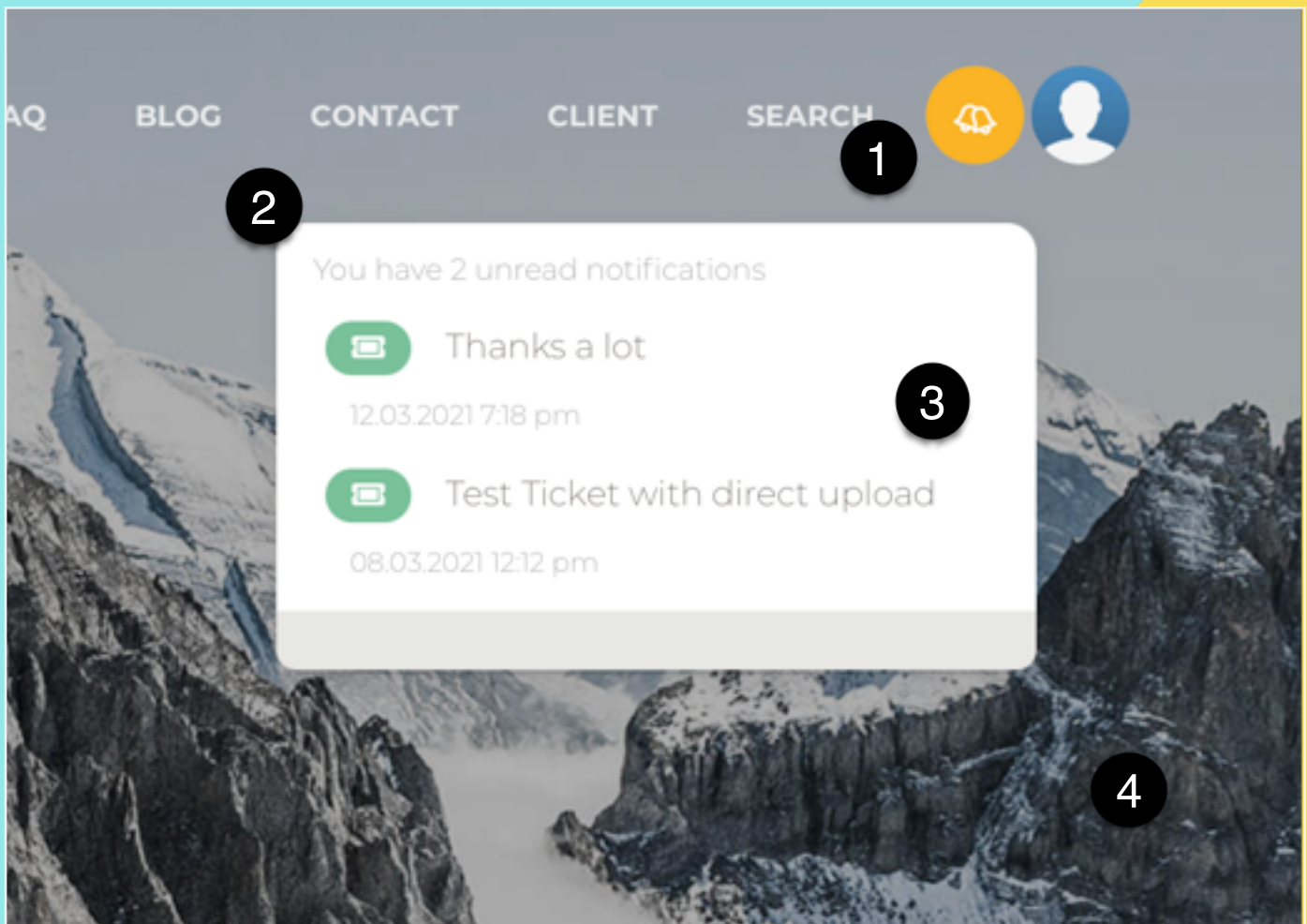


5. HelpDesk 3 - Notifications



1 The “Notification” button only shows if you have a new notification / ticket.

2 Total new notifications are shown on the top dropdown menu.

3 All tickets that are awaiting a feedback from you are listed in the dropdown menu. They are clickable and they will forward you to your ticket.

4 You can “Close” the dropdown menu by clicking on the “Notification” button or by clicking on the outside area of the dropdown menu.