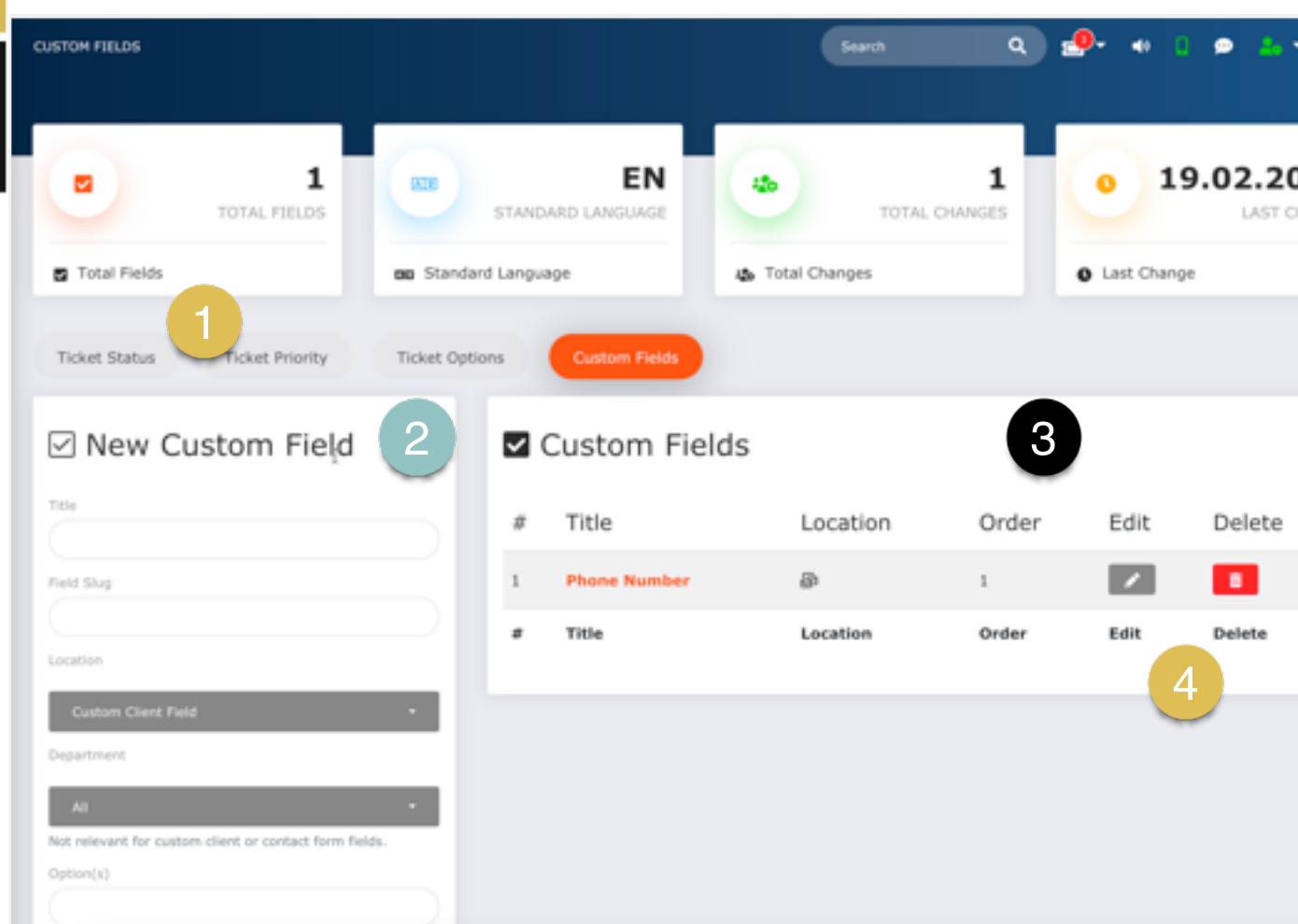


29. Custom Fields



1

Quick access to all custom fields areas. Ticket Status, Ticket Priority, Ticket Options and Custom Fields.

2

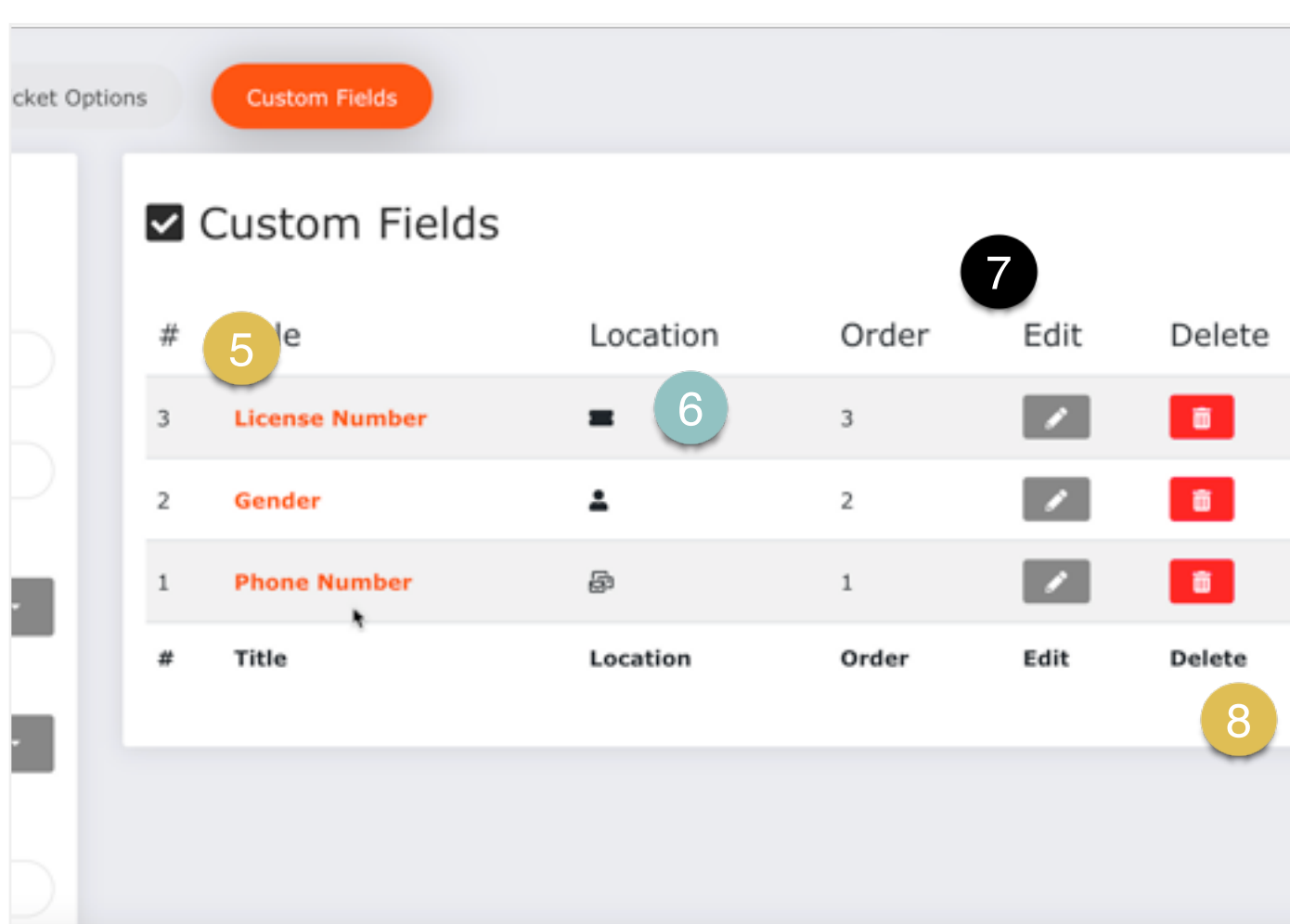
Create a new Ticket Option with the provided form on the left.

3

All Custom Fields are shown here, they can be reordered by editing each entry.

4

You can "Edit" and "Remove" the custom field data by clicking on the "Title" or "Edit" button. Delete the entry by clicking on the "Red" button.



5

The Custom Field Title can be clicked, it will forward you to the edit view.

6

The location icon shows where the custom field belongs. Ticket, Client and Contact form in the order above.

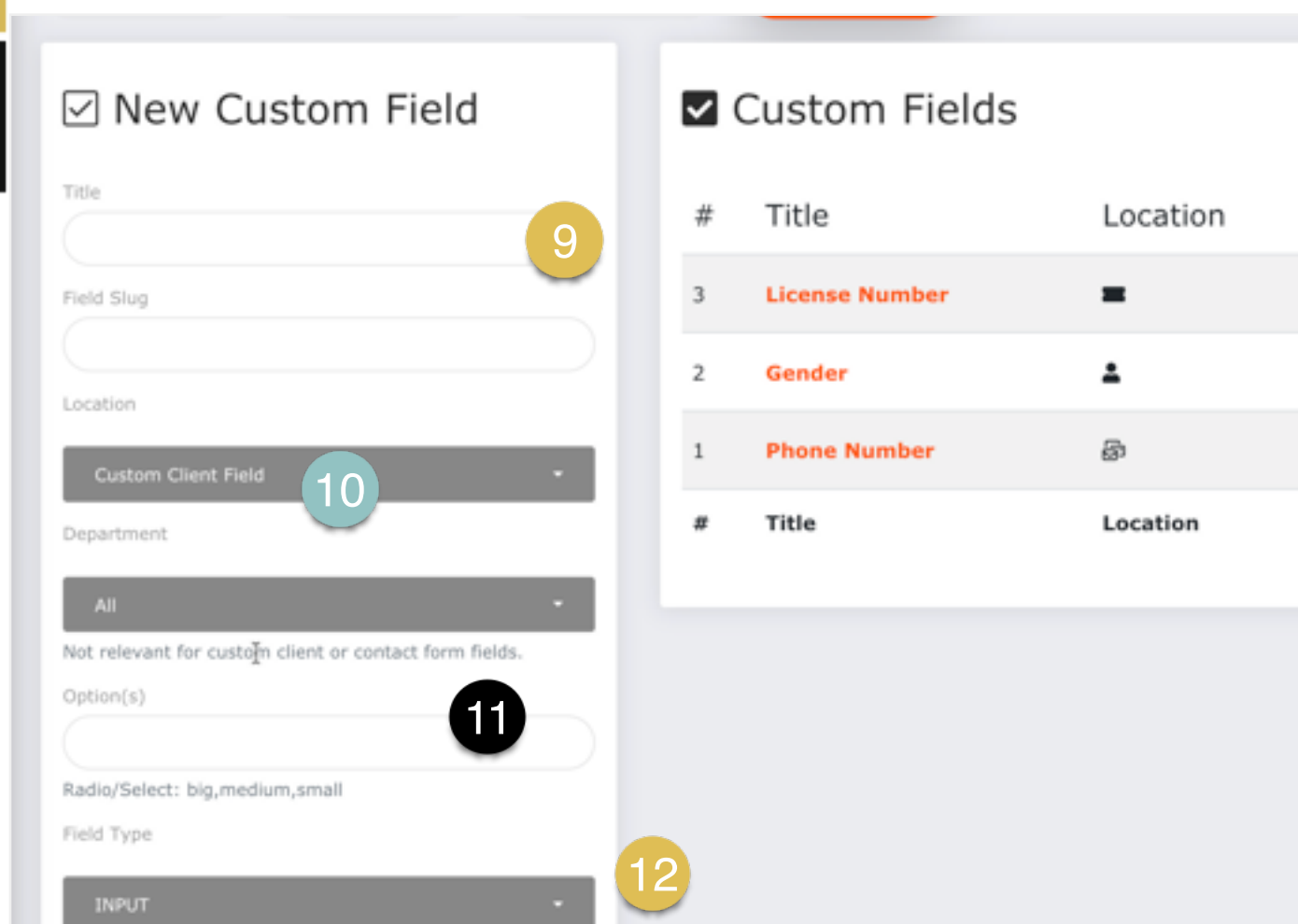
7

You can also go to the edit view by clicking on the "Edit" button.

8

You can delete Custom Fields by clicking on the "Red" button.

New Custom Field



9

Set a new title for your Custom Field, the Field Slug will be automatically created. It cannot be changed later.

10

Select the location for this custom field, it can be for the Client, the Ticket or the Contact Form.

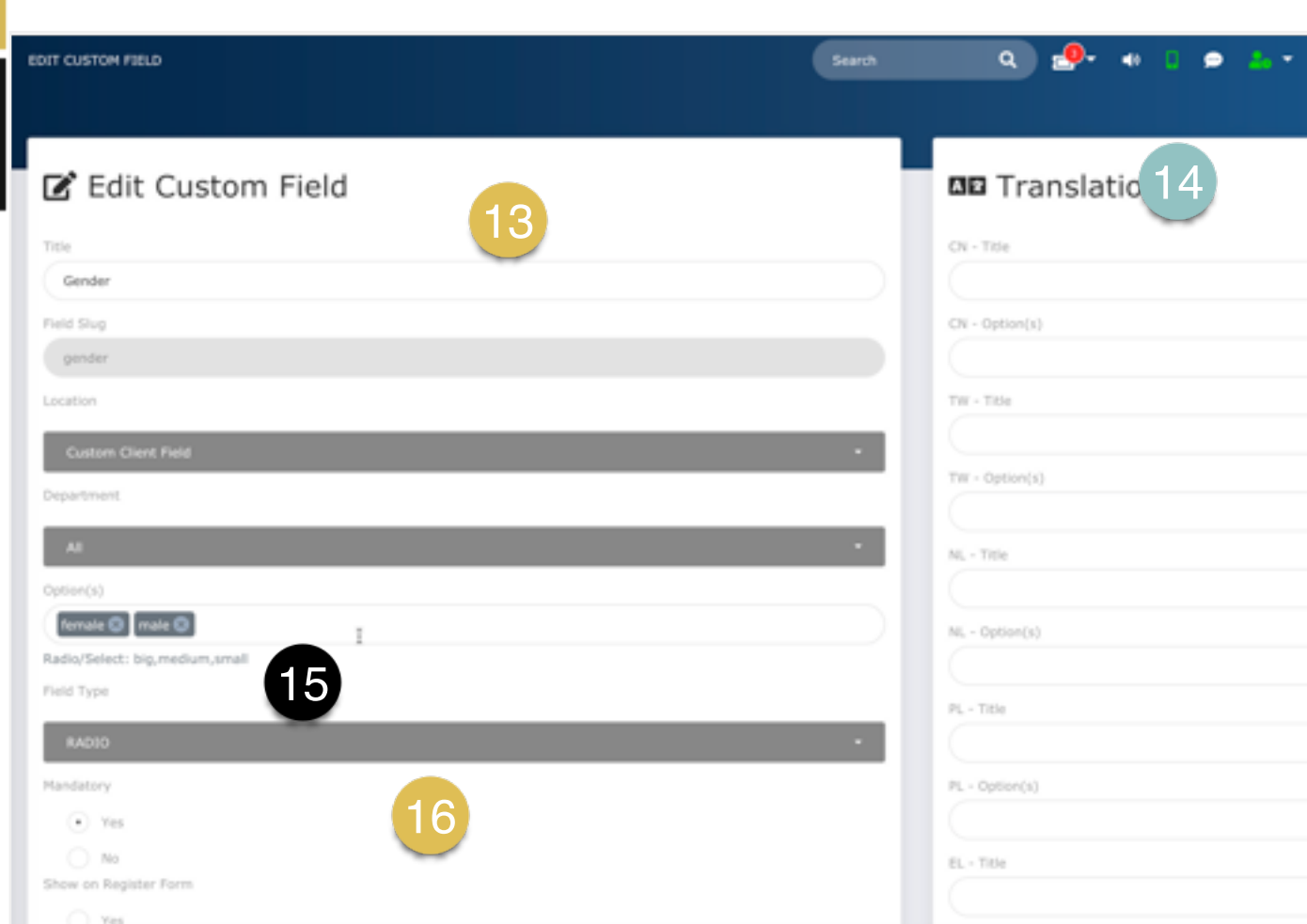
11

When your Field Type is a Radio, Checkbox or Select field you will need to add the options here comma separated.

12

The input field type to show, following options we have: Input, Radio, Checkbox, Select or Textarea.

Edit Custom Field



13

All Input fields can be edited and stored in the database by clicking on the "Save" button.

14

Translation for the Custom Fields Title and options are possible on the right. If no translation is set, the main language will be used.

15

The field type and options can be changed here. Enter options comma separated.

16

The link the font awesome icon database can be visited by clicking on the "Link" icon. We have implement FontAwesome 5 Pro.