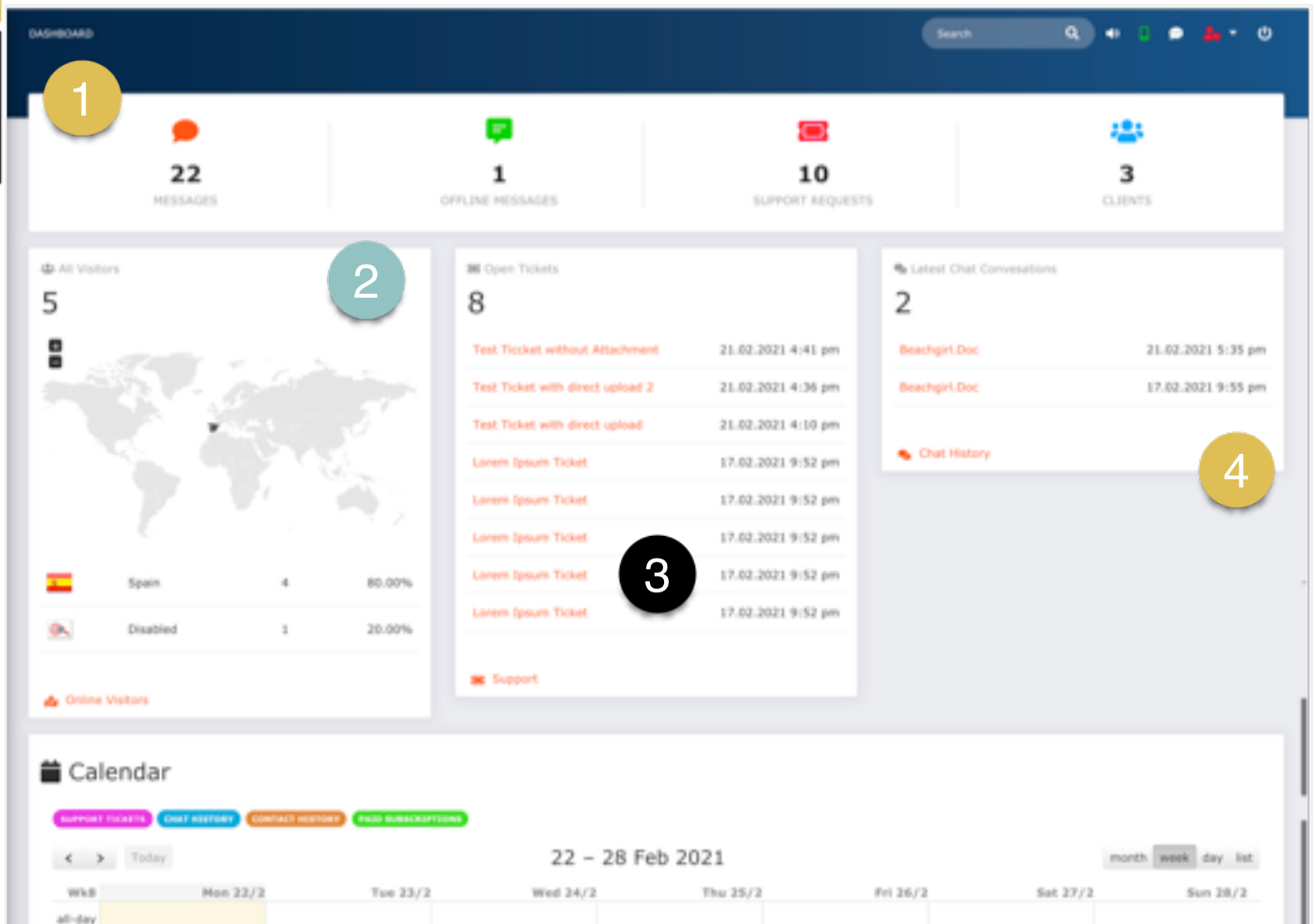


3. Dashboard

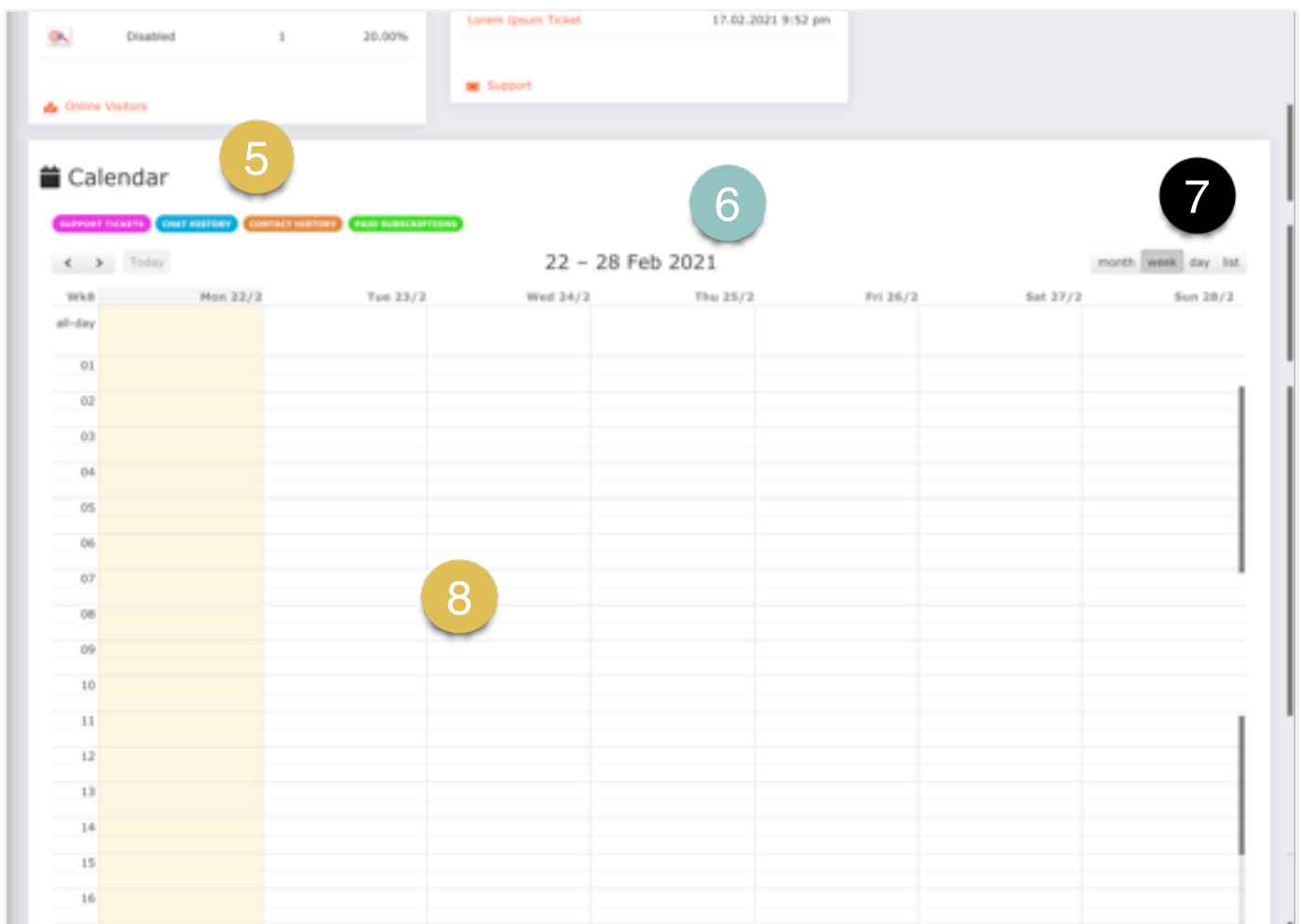


1 General Statistics that provide following information: Total Chat Messages, Total Offline Messges, Support Tickets and Clients.

2 IP to GEO Statistic, the map will show where the website visitors are coming from. The 10 top countries are listed below.

3 Open Tickets will be shown in this box. All tickets that need attention are listed in there.

4 Latest Chat Conversation can be seen in the last box. All information are according to the operators permission.

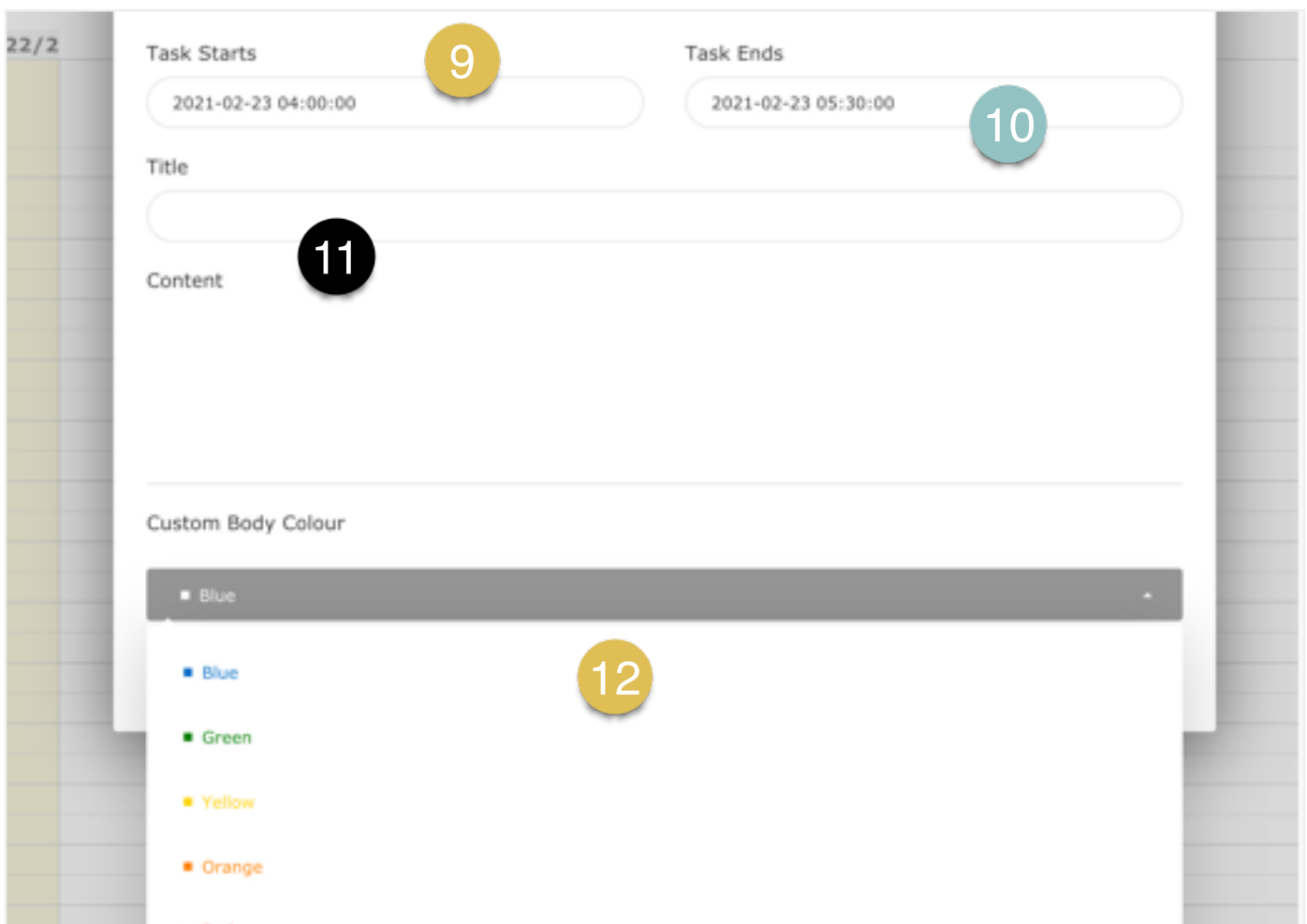


5 The legend what can be shown from the system like: Tickets, Chat, Contact and Paid Subscriptions

6 It will show the week you navigate currently.

7 Change from monthly, weekly, daily view or change completely to a list view.

8 All the calendar entries will be shown here. You can also add calendar entries by clicking somewhere inside the calendar.



9 Select a starting date and time for your next event.

10 Select a ending date and time for your next event

11 Add Title and Description to your event.

12 Select a colour to easy categories your events.