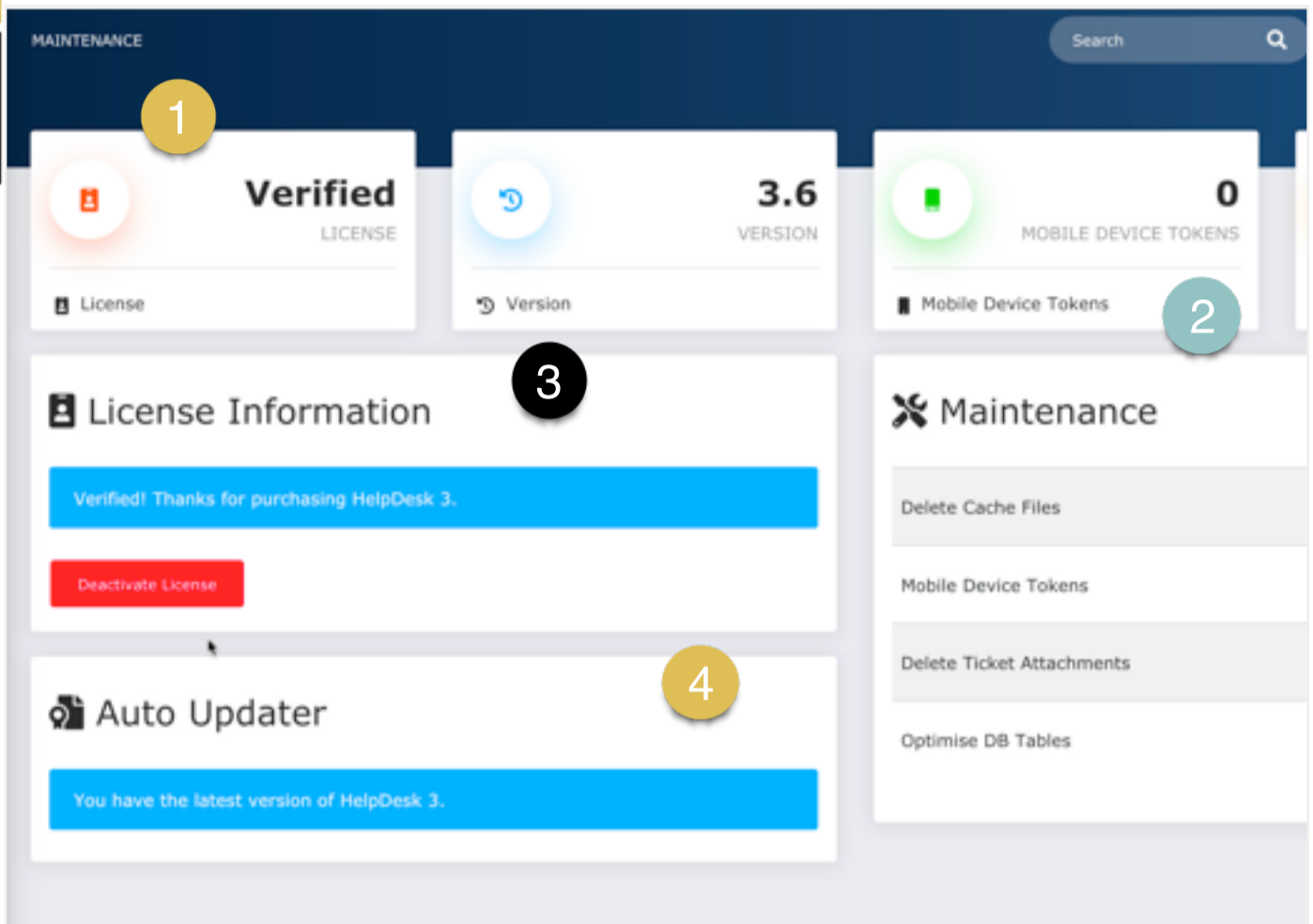


44. Maintenance



1

Quick access to your license status, version you have in use, mobile tokens and total attachments.

2

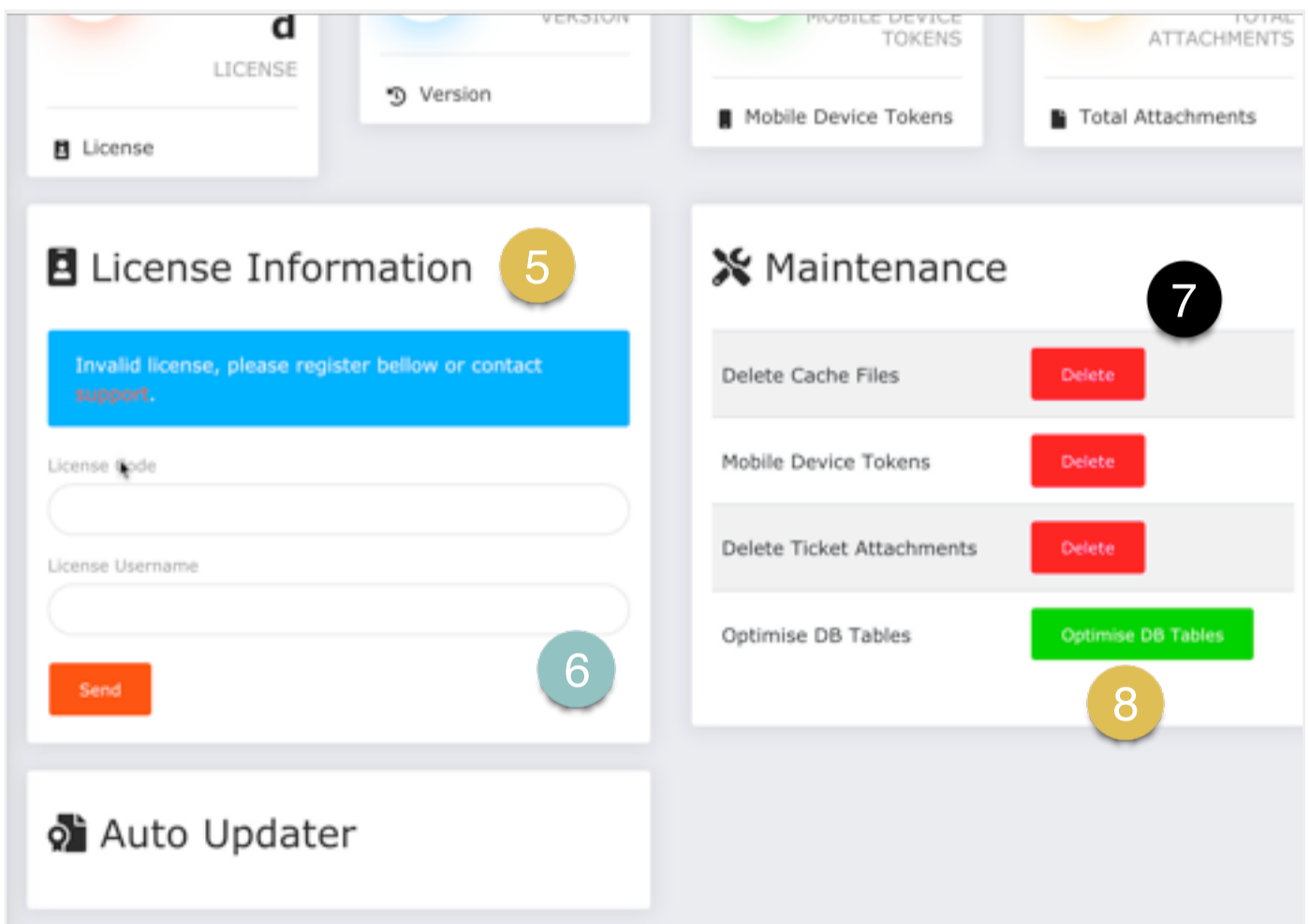
The mobile tokens are responsible for Push Notifications. The number will raise when you use our free native apps for iOS and Android.

3

License verification form. When the license is valid it will show a success message, if not you will see a form (see number 5).

4

The Auto Updater will check if there is a new update available. With a click you can update HelpDesk 3 to the latest version.



5

When there is no license registered you will be forwarded to the maintenance page until you enter a valid license.

6

The license code is either your purchase code from Envato and Username. For customer before 2019 you received a license code from us, if not please contact us for your license information.

7

With the three "Red" buttons you can delete all cache files, mobile tokens or ticket attachments. It cannot be undone.

8

Very busy support platforms should optimise their database from time to time. Press the "Green" button to do so.