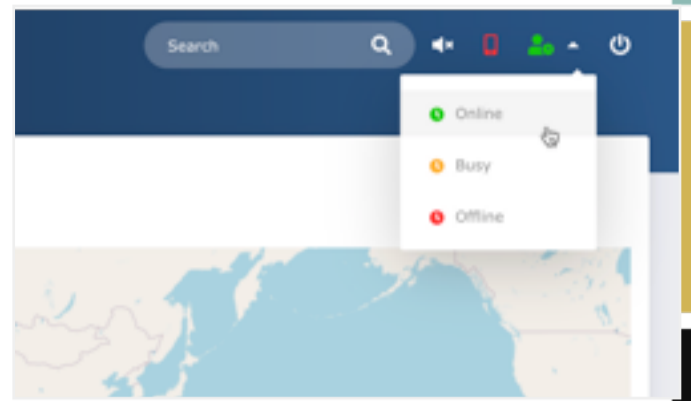
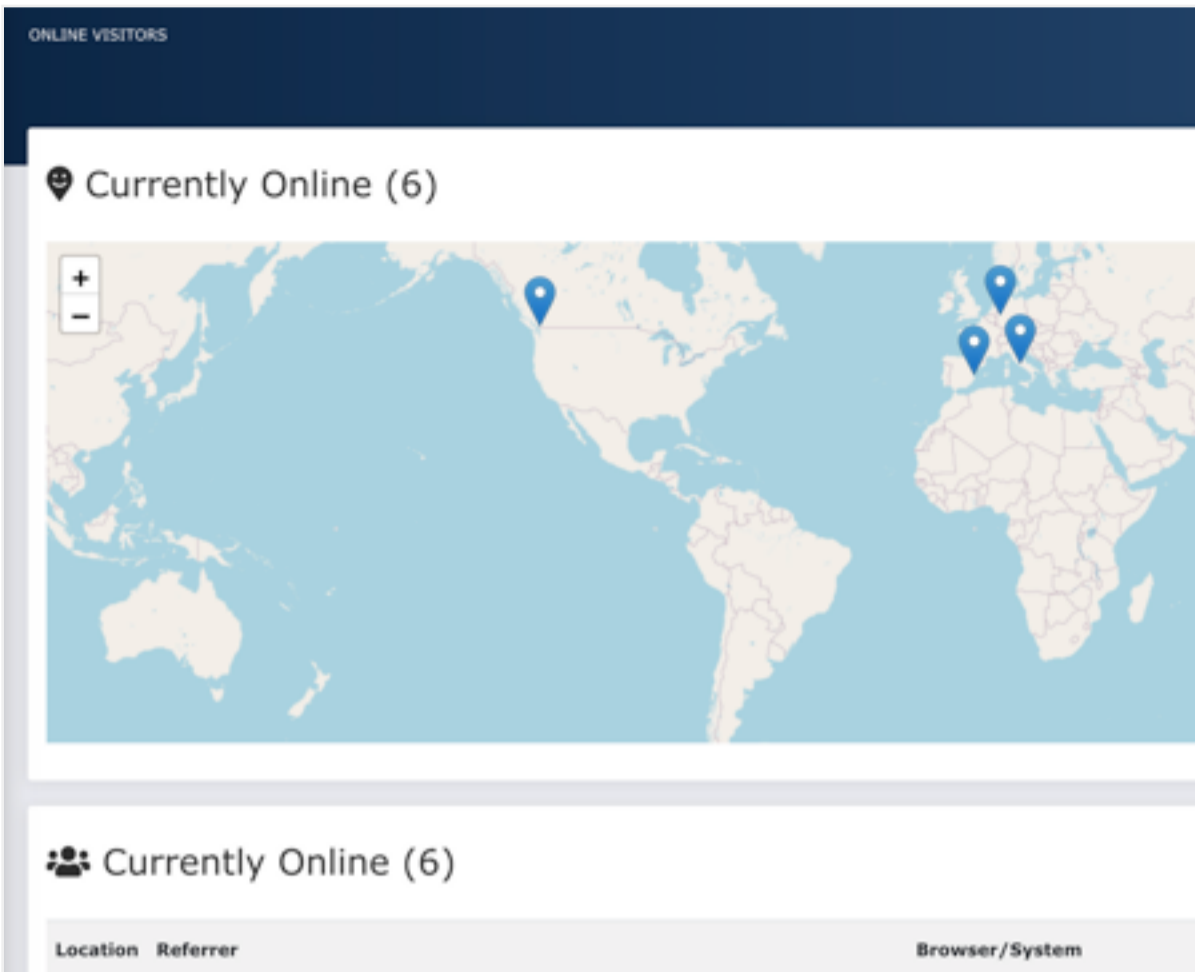
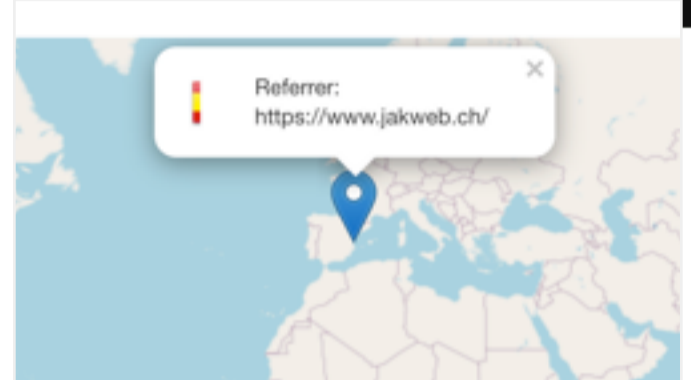


32. Online Visitors



Online Visitors are only shown if your status is "Busy" or "Online".



Click on each pin on the map to get more information and invite the customer to a chat.

Online visitors will show you all website visitors where you have placed the Live Chat or Support Widget.

All (12556)

#	Location	Referrer	Browser/System	Hits
12459		Referrer: https://www.jakweb.ch/hd3/support/t/1677 Original Referrer: https://www.jakweb.ch/live-chat-3	Windows - Chrome 88.0.4324.190	68
11506		Referrer: https://www.jakweb.ch/faq/a/99/database-and-password-hash Original Referrer: https://www.jakweb.ch/faq/a/99/database-and-password-hash	Windows - Chrome 88.0.4324.182	11
12559		Referrer: https://www.jakweb.ch/download/f/19/live-chat-3 Original Referrer: https://www.jakweb.ch/	Windows - Chrome 88.0.4324.190	5
12414		Referrer: https://www.jakweb.ch/hd3/support/t/2941 Original Referrer: https://livechat3.com/	Windows - Chrome 88.0.4324.190	53
12560		Referrer: https://www.jakweb.ch/hd3/support/t/738 Original Referrer: https://www.jakweb.ch/hd3/support/t/738	unknown - Mozilla 5.0	1
12558		Referrer: https://livechat3.com/ Original Referrer: https://livechat3.com/	Windows - Firefox 86.0	2
12557		Referrer: https://www.jakweb.ch/hd3/ Original Referrer: https://www.jakweb.ch/hd3/	Apple - Firefox 84.0	1
12556		Referrer: https://livechat3.com/ Original Referrer: https://livechat3.com/	Apple - Chrome 87.0.4380.88	4

First Visit	Last Activity	Truncate
01.03.2021 1:29 am	01.03.2021 3:14 pm	

With the "Truncate" button you can delete the complete visitor table.

First Visit	Last Activity	Delete
01.03.2021 1:29 am	01.03.2021 3:14 pm	

With the single "Delete" button you can remove individual visitors.

In the list below, you will find the total amount of website visitors since the last truncate.,

14.12.2020 4:26 pm	01.03.2021 3:17 pm	
22.02.2021 4:07 pm	01.03.2021 3:17 pm	
01.03.2021 1:29 am	01.03.2021 3:17 pm	
08.12.2020 4:24 pm	01.03.2021 3:15 pm	
01.03.2021 2:49 pm	01.03.2021 3:12 pm	

14.12.2020 4:26 pm	01.03.2021 3:17 pm	
22.02.2021 4:07 pm	01.03.2021 3:17 pm	
01.03.2021 1:29 am	01.03.2021 3:17 pm	
08.12.2020 4:24 pm	01.03.2021 3:15 pm	

With the grey "User" button you can send an invitation to this website visitor.

14.12.2020 4:26 pm	01.03.2021 3:17 pm	
22.02.2021 4:07 pm	01.03.2021 3:17 pm	
01.03.2021 1:29 am	01.03.2021 3:17 pm	
08.12.2020 4:24 pm	01.03.2021 3:15 pm	

There are different status of each online visitors. Grey means no action has been taken, Yellow an invitation has been sent, Green the invitation has been accepted.

The blue bell means the invitation has been sent, you cannot send another one.