32. Online Visitors

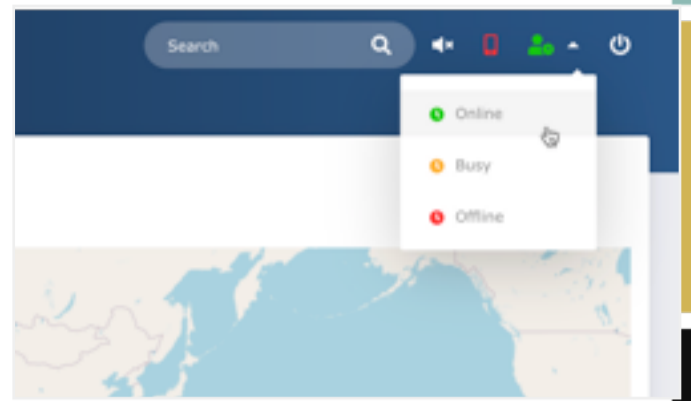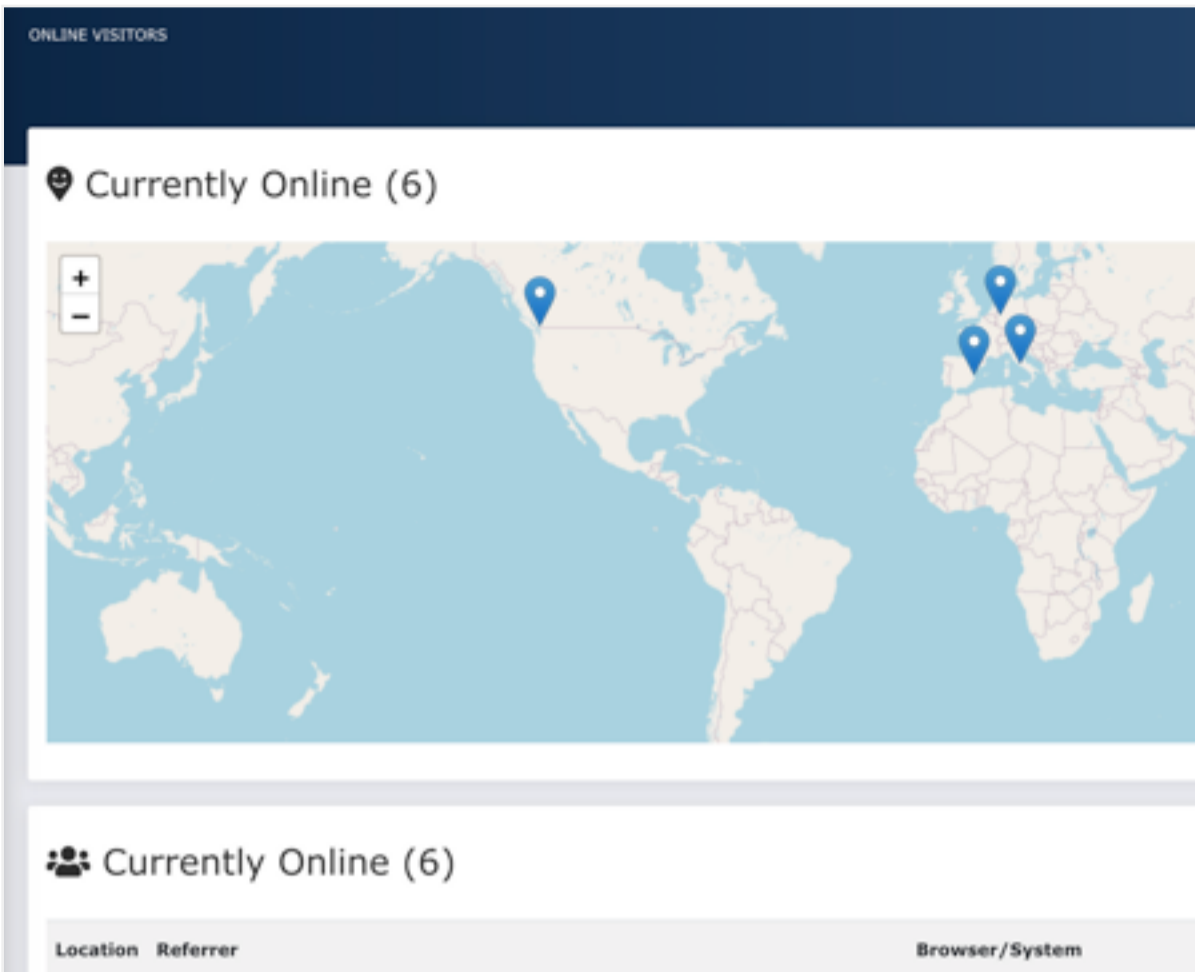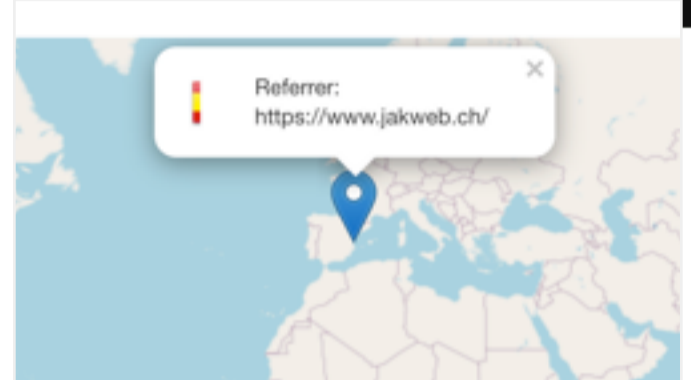Online visitors will show you all website visitors where you have placed the Live Chat or Support Widget.

Online Visitors are only shown if your status is "Busy" or "Online".

Click on each pin on the map to get more information and invite the customer to a chat.

In the list below, you will find the total amount of website visitors since the last truncate.,

With the "Truncate" button you can delete the complete visitor table.

With the single "Delete" button you can remove individual visitors.

There are different status of each online visitors. Grey means no action has been taken, Yellow an invitation has been sent, Green the invitation has been accepted.

With the grey "User" button you can send an invitation to this website visitor.

The blue bell means the invitation has been sent, you cannot send another one.