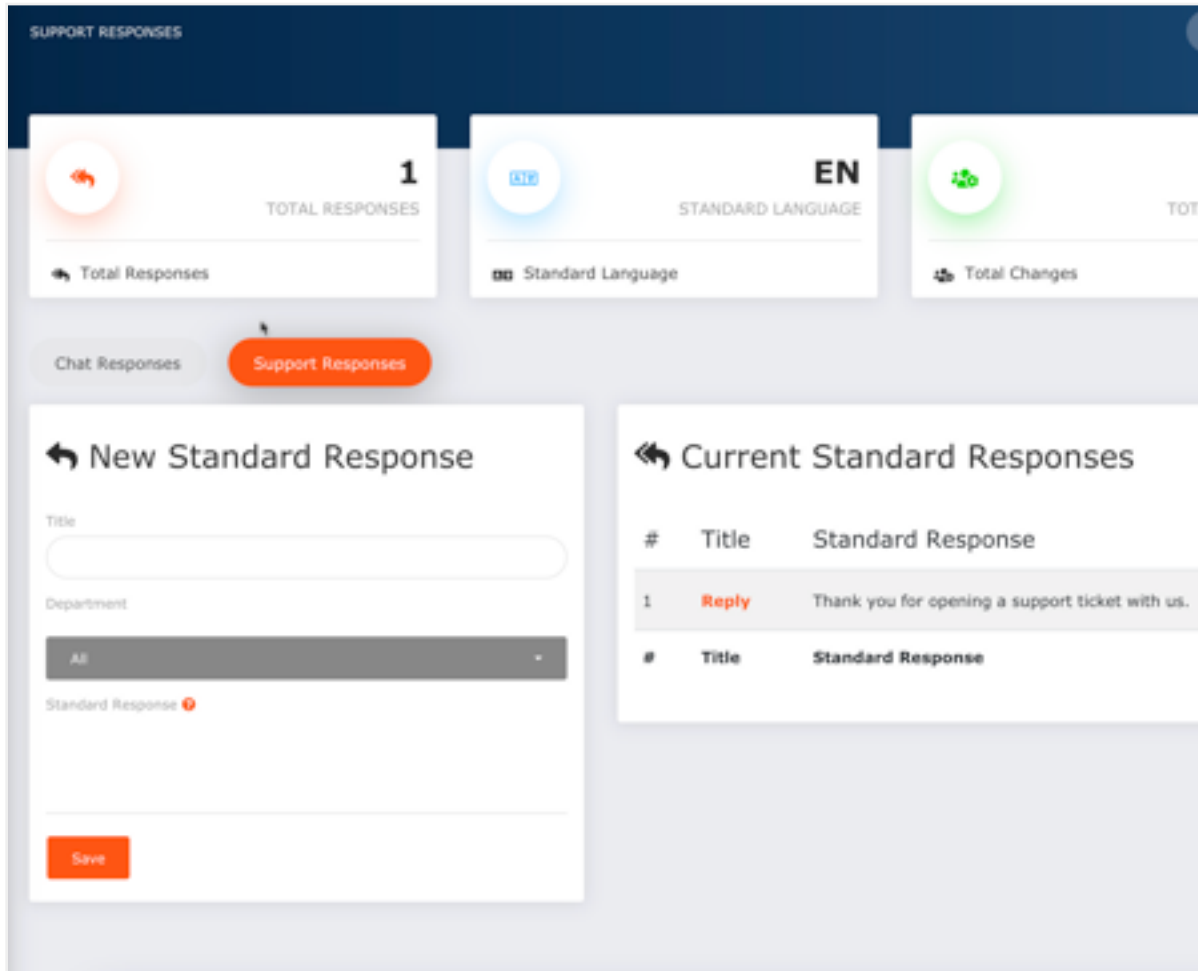
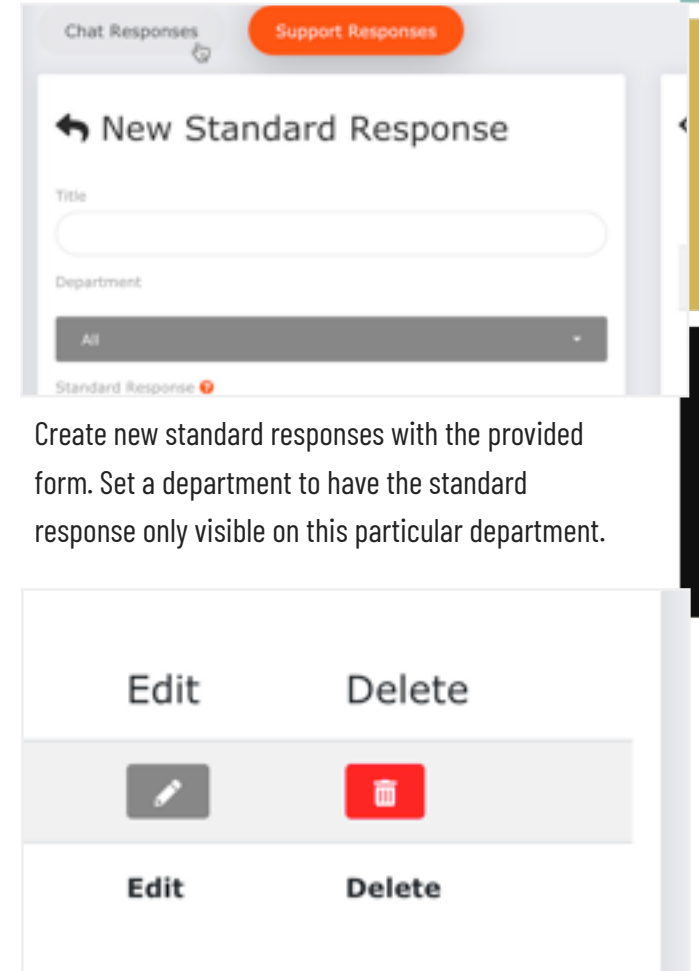


22. Support Standard Responses



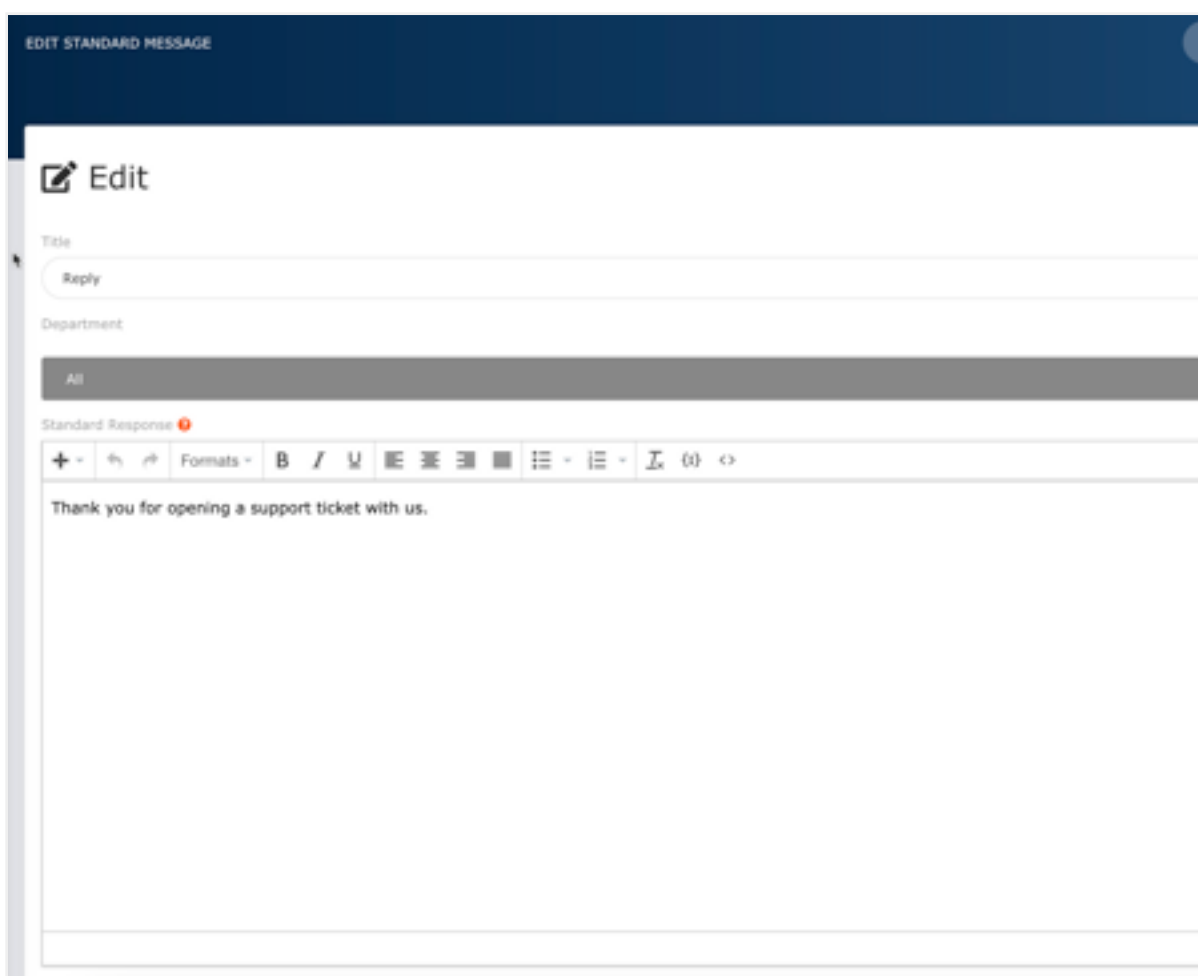
Create unlimited support standard responses and manage them on the support responses view. Repeated used phrases can be set here for your clients support requests.



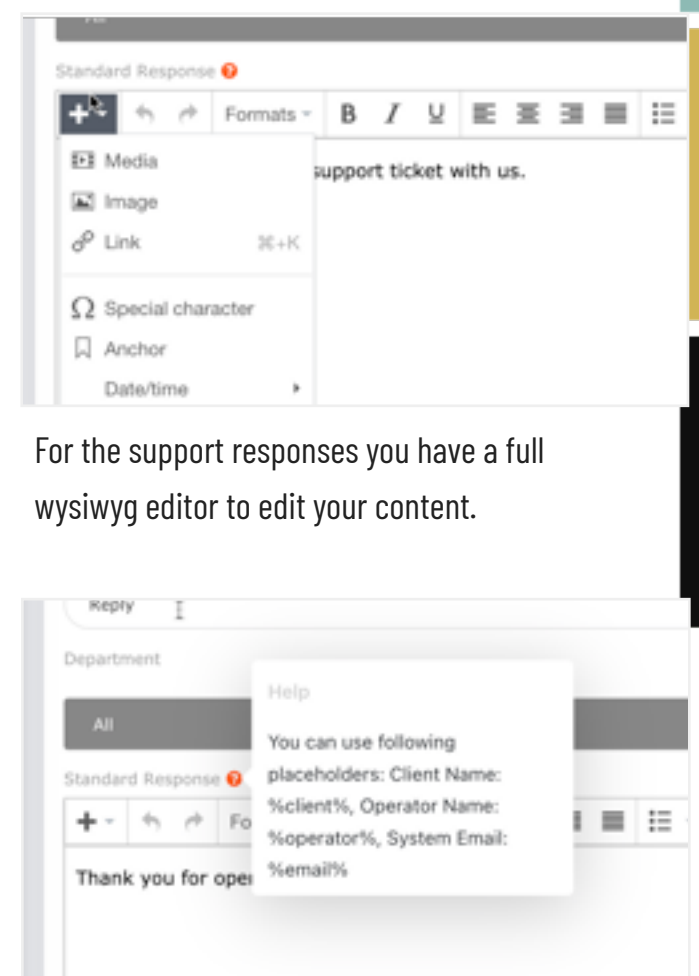
Create new standard responses with the provided form. Set a department to have the standard response only visible on this particular department.

Existing standard responses can be edited or deleted.

Edit Support Standard Response



You can edit each Chat Standard Response by clicking on the title or "Edit" button. All input fields can be edited and saved.



For the support responses you have a full wysiwyg editor to edit your content.

Following placeholders can be used: %client%, %operator%, %email%.