

16. Support Widget

SUPPORT WIDGET

Search

2 TOTAL WIDGETS

EN STANDARD LANGUAGE

2 TOTAL CHANGES

Chat Widget Support Widget FAQ Widget

To install the live chat on your website, please copy & paste this code before the last `</body>` tag. It is important to place the chat widget code into the correct caching or third party service.

```
<!-- helpdesk 3 widget
<script type="text/javascript">
  (function(w, d, s, u) {
    w.jcUrl = u; w.catID = "";
    var h = d.getElementsByTagName(s)[0], j = d.createElement(s);
    j.async = true; j.src = "http://helpdesk3:8888/ju/jakicpsupport.js";
    h.parentNode.insertBefore(j, h);
  })(window, document, 'script', 'http://helpdesk3:8888/');
</script>
<div id="jakicp-support-container"></div>
<!-- end helpdesk 3 widget -->
```

1

Quick Navigation for accessing: Chat Widget, Support Widget or FAQ Widget.

2

Make sure the copy / paste the code into the right location. For more information please visit: <https://www.jakweb.ch/faq/a/183/embed-support-faq>

3

The red "Copy" button will easily copy the complete support widget code.

4

After pasting the support widget code you have a couple of options, for more information please visit: <https://www.jakweb.ch/faq/a/234/pre-set-faq-or-support-category-when-embed>